

To: [REDACTED]
From: Kathy Ruemmler
Sent: Tue 8/14/2018 2:45:46 PM
Subject: Re: Your request at mytheresa.com // Order# us11388989

Fantastic! I get back to NYC on Thursday, so hopefully it will be waiting when I arrive!

On Aug 14, 2018, at 10:32 AM, [REDACTED] wrote:

The response just came through! You will receive on Wed Aug 15 by 10:30am. !!

Sent from my iPhone

Begin forwarded message:

From: "Customer Care - mytheresa.com"
<[REDACTED]>
Date: August 14, 2018 at 9:03:08 AM EDT
To: [REDACTED]
Subject: Your request at mytheresa.com // Order# us11388989
Reply-To: "Customer Care - mytheresa.com" <[REDACTED]>

#177319: Order# us11388989

Dear [REDACTED],

Thank you very much for your order and contacting mytheresa.com.

We are pleased to inform you that your order has shipped already.

You may check the status of your order with the UPS tracking ID
1Z3XA818GG52135838.

For any further questions, please feel free to contact our customer care team, we are happy to assist!

Thank you for shopping at mytheresa.com !

Kind regards,

Andrada Ioana Stirbu
Customer Care & Fashion Advisor

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Registered office: Munich, Germany Commercial registry: Munich HRB 135658 - VAT registration
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