

**To:** [REDACTED]  
**From:** Kathy Ruemmler  
**Sent:** Tue 8/14/2018 2:45:46 PM  
**Subject:** Re: Your request at mytheresa.com // Order# us11388989

Fantastic! I get back to NYC on Thursday, so hopefully it will be waiting when I arrive!

On Aug 14, 2018, at 10:32 AM, [REDACTED] wrote:

The response just came through! You will receive on Wed Aug 15 by 10:30am. !!

Sent from my iPhone

Begin forwarded message:

**From:** "Customer Care - mytheresa.com"  
<[REDACTED]>  
**Date:** August 14, 2018 at 9:03:08 AM EDT  
**To:** [REDACTED]  
**Subject:** Your request at [mytheresa.com](http://mytheresa.com) // Order# us11388989  
**Reply-To:** "Customer Care - mytheresa.com" <[REDACTED]>

#177319: Order# us11388989

Dear [REDACTED],

Thank you very much for your order and contacting [mytheresa.com](http://mytheresa.com).

We are pleased to inform you that your order has shipped already.

You may check the status of your order with the UPS tracking ID  
1Z3XA818GG52135838.

For any further questions, please feel free to contact our customer care team, we are happy to assist!

Thank you for shopping at [mytheresa.com](http://mytheresa.com) !

Kind regards,

Andrada Ioana Stirbu  
Customer Care & Fashion Advisor

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mytheresa.com GmbH  
Office  
Einsteinring 9  
85-60-9 Aschheim/Munich  
Germany  
Logistics  
Marsstrasse 6 a-c  
85-55-1 Kirchheim-Heimstetten  
Germany

Registered office: Munich, Germany Commercial registry: Munich HRB 135658 - VAT registration  
number: [REDACTED]

Managing Directors: Sebastian Dietzmann, Michael Kliger, Tracy M. Preston, T. Dale Stapleton

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