

To: [REDACTED] Bella Klein [REDACTED]
Cc: [REDACTED] merwin.dela.cruz [REDACTED]
From: [REDACTED]
Sent: Fri 8/31/2018 4:18:56 PM
Subject: Re: 11B's internet is not working

Hoping Merwin can help...if not, Bella may need to get involved as she handles the accounts.

> On Aug 31, 2018, at 12:08 PM, [REDACTED] wrote:
>
> Hi [REDACTED]
>
> Hope all is well.
>
> My internet is not working for the entire week, I think since I am back from PB. I didn't pay attention to it because I wasn't home during most of the days. I tried to turn the TV and the cable off and on and see if some of plug-ins loosed up but no success.
> The internet network 11B doesn't even come up in wifi search...
> Who I should contact with this issue?
>
> Thank you
> Best,
> [REDACTED]