

**To:** [REDACTED] [REDACTED]@centurion.com]  
**From:** Lesley Groff  
**Sent:** Thur 9/6/2018 4:33:40 PM  
**Subject:** Re: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]@centurion.com> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,  
[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,  
[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
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Your travel arrangements are outlined below in the email. Please refer to the PDF attached for your travel arrangements. Your Centurion Travel Service travel plans have been posted to a travel plan and add link to your bookmarked favorites for easy access in the future:

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### **American Express Travel UERLFH Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until you receive a final travel confirmation.

office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

**Friday 07 Sep 18**

### **Other Information**

**CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT**

### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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See attached itinerary PDF or link for full terms and conditions.

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Regards,  
[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

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**Friday 07 Sep 18**

### **Other Information**

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### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1

Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

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Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

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Centurion Relationship Manager  
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Morning! We need to purchase this ticket. Please give me fully refundable price as well as change

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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**Friday 07 Sep 18**

#### **Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

#### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018

Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]@GMAIL.COM  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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### **American Express Travel UERLFH Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketed  
at the travel agency or travel service office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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See attached itinerary PDF or link for full terms and conditions.

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Centurion Relationship Manager

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Sent from my iPhone

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2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,

■ (Natasha)

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

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**Friday 07 Sep 18**

#### **Other Information**

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Stops	Non-stop

**Confirmed**

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