

To: [REDACTED]  
From: [REDACTED]  
Sent: Thur 9/6/2018 4:41:20 PM  
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

Title: American Express ®

Yes, do you want me to cancel reservation and void ticket?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to differ

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

(Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,

(Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] 07SEP18 UERLFH

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If airline tickets are purchased for this itinerary:  
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<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached for travel arrangements. Your Centurion Travel Service travel plans have been posted to a trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

## American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until 10:00 PM local time on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

### Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

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Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

████████████████████

████████

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX        23 07SEP JFK GVA 0725P 0915A  
2 LX        22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

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**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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**Friday 07 Sep 18**

### **Other Information**

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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

#### Confirmed

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I'm so sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

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Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
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**Please reply to this email and provide your authorization to proceed.**

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[REDACTED] (Natasha) [REDACTED]  
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[REDACTED]@centurion.com

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Sent from my iPhone

Please issue refundable \$3095.21

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2 LX 22 12SEP GVA JFK 1145A 0225P

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Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

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**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] 07SEP18 UERLFH

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**Record Locator**

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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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**[REDACTED]** (Natasha) **[REDACTED]**

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

**Please reply to this email and provide your authorization to proceed.**

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
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Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

████████████████████

████████

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

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Sent from my iPhone

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2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

████████████████████

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

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**Friday 07 Sep 18**

### **Other Information**

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## Flight Information

Date	07 Sep 2018
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Stops	Non-stop

### Confirmed

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It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]



Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

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Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
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Please reply to this email and provide your authorization to proceed.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
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Centurion Relationship Manager  
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Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

Sent from my iPhone

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Friday 07 Sep 18

### Other Information

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### Flight Information

Date	07 Sep 2018
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Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
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Departing	07:25 PM
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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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Centurion Relationship Manager

[REDACTED]

[REDACTED]

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I'm so sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

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Regards,

[REDACTED] (Natasha) [REDACTED]



Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

Sent from my iPhone

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**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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**American Express Travel UERLFH**  
**Record Locator**

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Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

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Airline Record Locator	W4L58Y
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Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

#### Confirmed

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**[REDACTED]** (Natasha) **[REDACTED]**

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

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[REDACTED]

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**Friday 07 Sep 18**

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Thank you, ticket is on its way.

Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

████████████████████

████████

Hours: Mon through Friday 9AM-530PM EST

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Friday 07 Sep 18

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**Confirmed**

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Centurion Relationship Manager

████████████████████

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