

**To:** Natalia Molotkova [REDACTED]  
**From:** Lesley Groff  
**Sent:** Mon 8/27/2018 3:36:56 PM  
**Subject:** Re: We may change Flight for [REDACTED] TODAY. NKRAPC

Ok good. She is not at airport now so Best to keep her on the 1:55 that is delayed to 2:30 and pray it doesn't delay again.

Sent from my iPhone

On Aug 27, 2018, at 11:32 AM, Natalia Molotkova <[REDACTED]> wrote:

Done.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED]

Sent from my iPhone

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$57.40.
- Ticket is non-refundable, change - difference in fare applies.

• **Mon 27 Aug - American Airlines 251 - Economy - 3h 1m**

Departing: Miami Airport, (MIA) at 1.55pm

Arriving: New York John F Kennedy Airport, (JFK) at 4.56pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Option 2 please departing 1:55pm

Sent from my iPhone

Lesley, sorry, I didn't realize ticket was partially used, I can't void it.

We can book her at

DL 1274 MIA JFK 1215P 326P - only business left at 987.96.

or change existing ticket to

AA 251 27AUG MIA JFK 155P 456P - add collect 57.40.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, on it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Great on. Voiding. ! We need a flight back to amy airport in NY around 12/1pm for her. She may need to go to Washington tonight around 9:30om. But don't worry about that now. Let's do the flights get back to NY now. Thx

Sent from my iPhone

We still can void AA ticket, just let me know before departure.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

correct...however now I am being told she may need to stay in washington to go to embassy...I don't know...we will see...just waiting to be told

Sorry, meant to say will stay turn, no changing anything as yet.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Changing.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. We ma change [REDACTED] Flight from Miami to NY today to a direct flight. It does not have to be AA. I see 2 Delta direct. One to LGA and One to JFK around 3-3:30pm. Just giving you heads up. Waiting to hear from her.

NKARPC

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$57.40.
- Ticket is non-refundable, change - difference in fare applies.
- **Mon 27 Aug - American Airlines 251 - Economy - 3h 1m**  
Departing: Miami Airport, (MIA) at 1.55pm  
Arriving: New York John F Kennedy Airport, (JFK) at 4.56pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Option 2 please departing 1:55pm

Sent from my iPhone

Lesley, sorry, I didn't realize ticket was partially used, I can't void it.

We can book her at

DL 1274 MIA JFK 1215P 326P - only business left at 987.96.

or change existing ticket to

AA 251 27AUG MIA JFK 155P 456P - add collect 57.40.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

OK, on it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Great on. Voiding. ! We need a flight back to amy airport in NY around 12/1pm for her. She may need to go to Washington tonight around 9:30om. But don't worry about that now. Let's do the flights get back to NY now. Thx

Sent from my iPhone

We still can void AA ticket, just let me know before departure.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

correct...however now I am being told she may need to stay in washington to go to embassy...I don't know...we will see...just waiting to be told

Sorry, meant to say will stay turn, no changing anything as yet.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Changing.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning. We ma change [REDACTED] Flight from Miami to NY today to a direct flight. It does not have to be AA. I see 2 Delta direct. One to LGA and One to JFK around 3-3:30pm. Just giving you heads up. Waiting to hear from her.

NKARPC

Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

