

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Thur 9/6/2018 5:06:11 PM  
**Subject:** Re: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

yes please...and thank you!

On Sep 6, 2018, at 12:41 PM, [REDACTED] <[REDACTED]> wrote:

Yes, do you want me to cancel reservation and void ticket?

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to change.

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]@GMAIL.COM  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification on [REDACTED]. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF for more information on your travel arrangements. Your Centurion Travel Service travel plans have been posted to your [REDACTED] account. You can view your trip details and add link to your bookmarked favorites for easy access in the future.

[View your Trips](#)

**American Express Travel**

**Record Locator****UERLFH**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed. Please cancel this reservation at your travel office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

**Friday 07 Sep 18**

**Other Information**

**CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT**

**Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed****Entry and Exit Information for Travel**

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Sent from my iPhone

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messages. If you have any questions, please contact Centurion Travel Service at 1-800-221-9696.

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Friday 07 Sep 18

### Other Information

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Stops	Non-stop

**Confirmed**

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I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]  
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[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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\$4302.21 - fully refundable

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**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]@GMAIL.COM  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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**American Express Travel UERLFH**

## Record Locator

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Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
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Departing	07:25 PM
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Stops	Non-stop

#### **Confirmed**

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[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
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Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]@GMAIL.COM  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
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Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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Regards,

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[REDACTED] [\[REDACTED\]@centurion.com](mailto:[REDACTED]@centurion.com)

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**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Stops	Non-stop

#### **Confirmed**

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**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that may be available for you. In this role, we are identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an intermediary between you and the travel suppliers. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales goals. We also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for services we perform for them, such as granting them access to our marketing channels, participating in marketing programs or events. In addition, we receive compensation from suppliers when customers use the American Express Card or other products and services. From time to time we may enter into other business relationships with suppliers. The compensation and incentives we receive, are subject to change. In identifying suppliers and recommending travel arrangements, we consider factors including supplier availability and your preferences. The relationships we have with suppliers may also change over time.

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It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,  
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[REDACTED] @centurion.com

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Please reply to this email and provide your authorization to proceed.

Regards,

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**Friday 07 Sep 18**

### **Other Information**

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### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

### Entry and Exit Information for Travel

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[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as cha

Sent from my iPhone

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**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]@GMAIL.COM  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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## American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

#### **Confirmed**

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in fare.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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**Friday 07 Sep 18**

#### **Other Information**

**CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT**

#### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

#### **Confirmed**

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] [\[REDACTED\]@centurion.com](mailto:[REDACTED]@centurion.com)  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Friday 07 Sep 18

### Other Information

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### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

#### **Confirmed**

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