

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 9/6/2018 5:06:11 PM
Subject: Re: Itinerary for [REDACTED] [REDACTED] 07SEP18 UERLFH

yes please...and thank you!

On Sep 6, 2018, at 12:41 PM, [REDACTED] [REDACTED]
<[REDACTED]> wrote:

Yes, do you want me to cancel reservation and void ticket?

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] [REDACTED] <[REDACTED]> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> w

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to change.

- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

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American Express Travel

Record Locator

UERLFH

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18**Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

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American Express Travel UERLFH Record Locator

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I'm so sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

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Departure Terminal	Terminal 4
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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Record Locator

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in price.

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) **[REDACTED]**

Centurion Relationship Manager

[REDACTED] [@centurion.com](mailto:[REDACTED]@centurion.com)

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

EFTA_R1_01048977

EFTA02255993

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

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- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to differe

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Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

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Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

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\$4302.21 - fully refundable

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Morning! We need to purchase this ticket. Please give me fully refundable price as well as cha

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

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Estimated Time 7 Hrs 50 Mins
Stops Non-stop

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in price.

• Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A

2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

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From: "American Express Travel" <itinerary@myamextravel.com>

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To: [REDACTED]
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

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Thank you, ticket is on its way.

Regards,

(Natasha)
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for . thanks!

On Sep 6, 2018, at 10:02 AM, < > wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

(Natasha)
Centurion Relationship Manager
@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

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Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED] [@centurion.com](mailto:[REDACTED]@centurion.com)

Hours: Mon through Friday 9AM-530PM EST

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Friday 07 Sep 18

Other Information

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Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
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Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

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