

To: Jeffrey Epstein[jeevacation@gmail.com]
From: Lesley Groff
Sent: Wed 8/8/2018 4:48:41 PM
Subject: Re: Toma's ticket-non refundable/No Show

correct...part of the 'fare rules' about a 'no show' ...ticket has no value if a no show happens. I asked if we could exchange the ticket for a future ticket for her...and was told no. My regular rep, Natasha, is not in today...I will ask her to call Aeroflot herself and see if she can pull any strings. I have been told Aeroflot is very difficult to deal with and acceptions are rarely made.

On Aug 8, 2018, at 12:43 PM, jeffrey E. <jeevacation@gmail.com> wrote:

is it also not exchangable
?

On Wed, Aug 8, 2018 at 12:42 PM, Lesley Groff <[REDACTED]> wrote:

I called Amex to see if we could salvage any part of Toma's ticket, but unfortunately, I can't ..when the passenger is a 'no show' the airline automatically cancels the entire ticket and the ticket has no value. We paid \$1997.00 ...

[View your Trips](#)

American Express Travel PUTBDE Record Locator

E-Ticket Number(s)

PENKA/T Ticket SU 5557170423255-07AUG

Wednesday 08 Aug 18

Other Information

CITIZENS OF LITHUANIA MUST CARRY A VALID PASSPORT

Flight Information

Date	08 Aug 2018
Airline	Aeroflot
Airline Record Locator	ATBVF
Flight/Class	SU 2105 B Economy Class
Origin	Vilnius, Vilnius
Destination	Moscow, Sheremetyevo
Departing	11:10 AM
Arriving	12:40 PM
Arrival Terminal	Terminal E - International
Estimated Time	1 Hr 30 Mins
Stops	Non-stop
Confirmed	

Flight Information

Date	08 Aug 2018
Airline	Aeroflot
Airline Record Locator	ATBVF
Flight/Class	SU 102 B Economy Class
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	02:25 PM
Arriving	05:20 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	9 Hrs 55 Mins
Stops	Non-stop
Confirmed	

Saturday 11 Aug 18

Flight Information

Date	11 Aug 2018
Airline	Aeroflot
Airline Record Locator	ATBVF
Flight/Class	SU 101 E Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 12 Aug 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs

Stops	Non-stop
Confirmed	

Sunday 12 Aug 18

Flight Information

Date	12 Aug 2018
Airline	Aeroflot
Airline Record Locator	ATBVFM
Flight/Class	SU 2104 E Economy Class
Origin	Moscow, Sheremetyevo
Destination	Vilnius, Vilnius
Departing	08:35 AM
Arriving	10:15 AM
Departure Terminal	Terminal E - International
Estimated Time	1 Hr 40 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

<PENKAUSKAITE_TOMA-PUTBDE.pdf>
<PUTBDE_ItineraryCalendar.ics>

--

please note

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE

Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to jeevacation@gmail.com, and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved