

**To:** Jeffrey Epstein[jeevacation@gmail.com]  
**From:** Lesley Groff  
**Sent:** Wed 8/8/2018 4:48:41 PM  
**Subject:** Re: Toma's ticket-non refundable/No Show

correct...part of the 'fare rules' about a 'no show' ...ticket has no value if a no show happens. I asked if we could exchange the ticket for a future ticket for her...and was told no. My regular rep, Natasha, is not in today...I will ask her to call Aeroflot herself and see if she can pull any strings. I have been told Aeroflot is very difficult to deal with and acceptations are rarely made.

On Aug 8, 2018, at 12:43 PM, jeffrey E. <jeevacation@gmail.com> wrote:

is it also not exchangeable  
?

On Wed, Aug 8, 2018 at 12:42 PM, Lesley Groff <[REDACTED]> wrote:

I called Amex to see if we could salvage any part of Toma's ticket, but unfortunately, I can't ..when the passenger is a 'no show' the airline automatically cancels the entire ticket and the ticket has no value. We paid \$1997.00 ...

**View your Trips**

**American Express Travel PUTBDE  
Record Locator**

**E-Ticket Number(s)**

PENKA/T Ticket SU 5557170423255-07AUG

**Wednesday 08 Aug 18**

**Other Information**

CITIZENS OF LITHUANIA MUST CARRY A VALID PASSPORT

**Flight Information**

Date	08 Aug 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	ATBVFM
Flight/Class	<b>SU 2105 B</b> Economy Class
Origin	Vilnius, Vilnius
Destination	Moscow, Sheremetyevo
Departing	11:10 AM
Arriving	12:40 PM
Arrival Terminal	Terminal E - International
Estimated Time	1 Hr 30 Mins
Stops	Non-stop
<b>Confirmed</b>	

### Flight Information

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Date	08 Aug 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	ATBVFM
Flight/Class	<b>SU 102 B</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	New York, John F Kennedy International
Departing	02:25 PM
Arriving	05:20 PM
Departure Terminal	Terminal D - Domestic/Intl
Arrival Terminal	Terminal 1
Estimated Time	9 Hrs 55 Mins
Stops	Non-stop
<b>Confirmed</b>	

Saturday 11 Aug 18

### Flight Information

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Date	11 Aug 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	ATBVFM
Flight/Class	<b>SU 101 E</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 12 Aug 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs

Stops  
**Confirmed**

Non-stop

Sunday 12 Aug 18

### **Flight Information**

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Date	12 Aug 2018
Airline	<b>Aeroflot</b>
Airline Record Locator	ATBVFM
Flight/Class	<b>SU 2104 E</b> Economy Class
Origin	Moscow, Sheremetyevo
Destination	Vilnius, Vilnius
Departing	08:35 AM
Arriving	10:15 AM
Departure Terminal	Terminal E - International
Estimated Time	1 Hr 40 Mins
Stops	Non-stop
<b>Confirmed</b>	

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<PUTBDE\_ItineraryCalendar.ics>

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