

To: [REDACTED]
From: [REDACTED]
Sent: Thur 9/6/2018 5:35:12 PM
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

Title: American Express ®

Done.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes please...and thank you!

On Sep 6, 2018, at 12:41 PM, [REDACTED] <[REDACTED]> wrote:

Yes, do you want me to cancel reservation and void ticket?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
natal[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> w

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to change.

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A

2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: September 4, 2018 at 11:57:03 AM EDT

To: [REDACTED] M

Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification on [REDACTED].
If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
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<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PD [REDACTED] for
travel arrangements. Your Centurion Travel Service travel plans have been posted to the PD [REDACTED]
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[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until
office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

[Entry and Exit Information for Travel](#)

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Regards,

(Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A

2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

(Natasha) [REDACTED]
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[REDACTED]@centurion.com

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<http://www.adobe.com/products/acrobat/readstep.html>

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I'm so sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

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Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A

2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: September 4, 2018 at 11:57:03 AM EDT

To: LESLEY.JEE@GMAIL.COM

Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification on [REDACTED].
If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
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travel arrangements. Your Centurion Travel Service travel plans have been posted to the PD [REDACTED]
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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

[Entry and Exit Information for Travel](#)

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Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A

2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

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Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

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Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
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Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
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Departing	07:25 PM
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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] [REDACTED] <natalia.molotkova@centurion.com> wrote:

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Friday 07 Sep 18

Other Information

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[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A

2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketed by office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1

Estimated Time 7 Hrs 50 Mins
Stops Non-stop

Confirmed

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actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We reserve the right to note profile and preference data for servicing purposes.

It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
natalia.molotkova@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference.

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

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Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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Record Locator**

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Friday 07 Sep 18

Other Information

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Date	07 Sep 2018
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Airline Record Locator	W4L58Y
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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

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- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in

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Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) **[REDACTED]**
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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<http://www.adobe.com/products/acrobat/readstep.html>

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I'm so sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you so much.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
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Please reply to this email and provide your authorization to proceed.

Regards,

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[REDACTED]@centurion.com

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natalia.molotkova@centurion.com
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To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

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Flight Information

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Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
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Origin	New York, John F Kennedy International
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Departure Terminal	Terminal 4
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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] [REDACTED] <[REDACTED]@centurion.com> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in price.

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that
have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure trip details and add link to your bookmarked favorites for easy access in the future:

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American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticket office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in fare plus applicable taxes and fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
natalia.molotkova@centurion.com

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot be replied to. If you need to contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the travel plans link in the email or bookmarked favorites for easy access in the future:

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing automatically on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for download.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or destination tax, are levied by the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding these charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your travel needs. Amex refers you to travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent travel agent. Certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time, we may act as travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services. We use the American Express Card or other American Express products to pay for supplier products and services. In our relationships with suppliers and these arrangements, including levels and types of compensation and incentives, we may consider a number of factors, including supplier availability and your preferences. These factors may influence the suppliers we identify and the itineraries we recommend.

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Yes, do you want me to cancel reservation and void ticket?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference.

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

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<https://myamextravel.com/baggage>

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Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until 10:00 PM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

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No, I checked all the way till the end of October.

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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y

Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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I'm so sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference.

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

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Record Locator**

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) **[REDACTED]**

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

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2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

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Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

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Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

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Stops	Non-stop

Confirmed

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See attached itinerary PDF or link for full terms and conditions.

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] [REDACTED] <[REDACTED]> wrote:

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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

(Natasha) [REDACTED]
Centurion Relationship Manager
natal[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

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Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

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[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeab

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From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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No, I checked all the way till the end of October.

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• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

████████████████████

████████

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A

2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

████████████████████

████████

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I'm so sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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Sent from my iPhone

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To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Other Information

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Confirmed

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Regards,

[REDACTED] (Natasha) **[REDACTED]**

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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\$3095.21 - refundable with \$300.00 refund fee.
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Centurion Relationship Manager

[REDACTED]

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Confirmed

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, **cancellation penalty of \$300.00** will apply; changes are subject to difference in fare plus \$300.00 change fee.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

████████████████████

██████████

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

██████ (Natasha) ██████

Centurion Relationship Manager

████████████████████

██████████

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y

Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

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<http://www.adobe.com/products/acrobat/readstep.html>

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