

To: [REDACTED]
From: [REDACTED]
Sent: Thur 9/6/2018 5:35:12 PM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

Title: American Express ®

Done.

Regards,
[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes please...and thank you!

On Sep 6, 2018, at 12:41 PM, [REDACTED] <[REDACTED]> wrote:

Yes, do you want me to cancel reservation and void ticket?

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

(Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] > wrote:

Thank you, ticket is on its way.

Regards,

■ ■ ■ (Natasha) ■ ■ ■
Centurion Relationship Manager
natal ■ ■ ■ @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]>

NO, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED] M

Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification on [REDACTED]. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF for more information on your travel arrangements. Your Centurion Travel Service travel plans have been posted to your account. You can view your trip details and add link to your bookmarked favorites for easy access in the future.

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until you arrive at the airline's check-in counter at the airport by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

[Entry and Exit Information for Travel](#)

American Express strongly recommends that you periodically review www.Visacentral.com for requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information and expressly disclaims any liability for any inaccurate or incomplete information contained on the website.

You may receive customer service emails even if you have requested not to receive emails. For more information on our email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, taxes, fees, service charges, and surcharges, may be payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator about these charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent company ("Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any damages resulting from your travel arrangements. You are responsible for any damage or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellations, changes in travel plans, delays, service interruptions, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, telecommunications lines or facilities, or third party technology systems, or any other cause.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements for your travel. We do not act as your travel agent. We are not responsible for factors in identifying travel suppliers to you and recommending specific itineraries. In the course of our business, we receive compensation from travel suppliers. From time to time we may also receive compensation from travel counselors. Certain suppliers may also provide us with administrative services that we perform for them, such as granting them access to our travel counselor network, or supporting technology initiatives. In addition, we receive compensation from suppliers who provide us with travel products and services. We receive compensation from American Express products to pay for supplier products and services. From time to time we may receive compensation from suppliers for travel arrangements, including levels and types of compensation and incentives we receive, and the itineraries we recommend. In addition, we may consider a number of factors, including supplier availability and your travel needs, when we influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and are not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference information.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.

- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.

• Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address and should not be responded to. If you have any questions, please contact Centurion Travel Service at 1-800-221-1999.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached regarding your travel arrangements. Your Centurion Travel Service travel plans have been confirmed. You can click on the link to view your trip details and add link to your bookmarked favorites for easy access.

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until you contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically expire.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date 07 Sep 2018
Airline **Swiss International Airlines**
Airline Record Locator W4L58Y

Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information contained on the website and expressly disclaims any liability for any inaccurate or incomplete information contained on the website.

You may receive customer service emails even if you have requested not to receive email marketing. If you have questions about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to the software's documentation for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, your stay and payable to the hotel operator at check-out from the property. You may wish to inquire as to the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex is not liable for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of others, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or natural disasters, changes in travel itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of terrorism, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements for various factors in identifying travel suppliers to you and recommending specific itineraries. In this capacity, we act as your agent and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions or other fees, and from time to time may also provide incentives to our travel counselors. Certain suppliers pay us for various marketing and administrative services that we perform for them, such as granting us access to their systems for participating in marketing programs and supporting technology initiatives. In addition, we receive compensation for using the American Express Card or other American Express products to pay for supplier products and services. We may enter into other business relationships with suppliers and these arrangements, including levels and terms of compensation, are subject to change. In identifying suppliers and recommending itineraries, we may consider your needs and your preferences. The relationships we have with suppliers may also influence the suppliers we recommend to you.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to cancel any purchases, shipping charges and/or fees you authorize.

I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Than

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to change.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM

Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification on [REDACTED]. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF for more details on your travel arrangements. Your Centurion Travel Service travel plans have been posted to your account. You can view your trip details and add link to your bookmarked favorites for easy access in the future.

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed. It will be automatically canceled if not confirmed with the airline by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

[Entry and Exit Information for Travel](#)

American Express strongly recommends that you periodically review www.Visacentral.com for requirements for your travel destination. Due to frequent changes, American Express cannot expressly disclaim any liability for any inaccurate or incomplete information contained on the website.

You may receive customer service emails even if you have requested not to receive emails. For more information on our email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, taxes, fees, and service charges, will be payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator about these charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent company ("Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any personal injury or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, services, cessation of operations, accidents or failures of equipment, or changes in fare structures, weather, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, telecommunications lines or facilities, or third party technology systems, or any other cause.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements factors in identifying travel suppliers to you and recommending specific itineraries. In this fiduciary. We want you to be aware that certain suppliers pay us commissions as well as to time may also provide incentives to our travel counselors. Certain suppliers may also administrative services that we perform for them, such as granting them access to our supporting technology initiatives. In addition, we receive compensation from suppliers who Express products to pay for supplier products and services. From time to time we may make arrangements, including levels and types of compensation and incentives we receive, and itineraries, we may consider a number of factors, including supplier availability and your influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller
Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
© 2015 American Express. All rights reserved.

© 2015 American Express. All rights reserved.
American Express uses 3rd party concierge services.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.

- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.

• Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED] @centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED] @centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address and should not be responded to. If you have any questions, please contact Centurion Travel Service at 1-800-221-1999.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached regarding your travel arrangements. Your Centurion Travel Service travel plans have been confirmed. You can click on the link to view your trip details and add link to your bookmarked favorites for easy access.

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until you contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically expire.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date 07 Sep 2018
Airline **Swiss International Airlines**
Airline Record Locator W4L58Y

Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/am requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information and expressly disclaims any liability for any inaccurate or incomplete information contained on

You may receive customer service emails even if you have requested not to receive email marketing. If you have questions about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to the software's documentation for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, your stay and payable to the hotel operator at check-out from the property. You may wish to inquire about the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex is not liable for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of others, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or natural disasters, changes in travel itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of terrorism, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements. Various factors in identifying travel suppliers to you and recommending specific itineraries. In the party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions or other goals, and from time to time may also provide incentives to our travel counselors. Certain us for various marketing and administrative services that we perform for them, such as granting participating in marketing programs and supporting technology initiatives. In addition, we receive use the American Express Card or other American Express products to pay for supplier products into other business relationships with suppliers and these arrangements, including levels and are subject to change. In identifying suppliers and recommending itineraries, we may consider and your preferences. The relationships we have with suppliers may also influence the supplier

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to cancel any purchases, shipping charges and/or fees you authorize.

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <natalia.molotkova@centurion.com> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached to this email for the most up-to-date travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure American Express website. You can review the trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until you check in at the airline office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com for the latest requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that website.

You may receive customer service emails even if you have requested not to receive email marketing. For more information on our email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, payable to the hotel operator at check-out from the property. You may wish to inquire with the such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any personal injury, death, loss or damage to your luggage or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellations, delays, changes in travel plans, non-delivery of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries, travel documents, or travel arrangements, or (2) acts of God, including but not limited to, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, damage to or destruction of travel documents, or damage to or destruction of telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements factors in identifying travel suppliers to you and recommending specific itineraries. In this role, fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to time may also provide incentives to our travel counselors. Certain suppliers may also provide administrative services that we perform for them, such as granting them access to our market supporting technology initiatives. In addition, we receive compensation from suppliers when customers use Express products to pay for supplier products and services. From time to time we may enter into arrangements, including levels and types of compensation and incentives we receive, are subject to change. When we consider specific travel suppliers and itineraries, we may consider a number of factors, including supplier availability and your preferences. We do not influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are dealing directly with the service provider and not American Express. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for a service provider.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED] @centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED] @centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment arrangements. Your Centurion Travel Service travel plans have been posted to a secure website and add link to your bookmarked favorites for easy access in the future:

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticket office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1

Estimated Time 7 Hrs 50 Mins

Stops Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy or liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing or promotional mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily room charges, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before booking such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary and affiliated companies, act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any damages resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, the cancellation or cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules due to weather, natural aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures of transportation lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that may be available for you. In this role, we are identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an intermediary between you and the travel suppliers. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales goals. We also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for the services we perform for them, such as granting them access to our marketing channels, participating in marketing programs, and in addition, we receive compensation from suppliers when customers use the American Express Card or other products and services. From time to time we may enter into other business relationships with suppliers. The compensation and incentives we receive, are subject to change. In identifying suppliers and recommending travel arrangements, we take into account factors including supplier availability and your preferences. The relationships we have with suppliers may also affect the recommendations we make to you. The relationships we have with suppliers may also affect the recommendations we make to you.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are communicating with a third party.

actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We are not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing your account.

It is refundable with refund fee, did you see disclosure below?

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
natalia.molotkova@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: September 4, 2018 at 11:57:03 AM EDT

To: [REDACTED]

Subject: Itinerary for [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached for your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure travel plan. You can view your travel plan by clicking [View your Trips](#) and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until 08:30 AM on the day of travel or until 08:30 AM on September 07, at which time this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin

Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/am requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information. American Express does not accept responsibility for any inaccuracies or omissions in the information contained on that website. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that website.

You may receive customer service emails even if you have requested not to receive email marketing. For more information on our email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, payable to the hotel operator at check-out from the property. You may wish to inquire with the such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, "Amex" act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any personal injury, death, loss of property or damage to property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellations, delays, changes in travel plans, service interruptions, service, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries, travel documents, or travel arrangements, or (2) acts of God, such as, but not limited to, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, damage to property, or other acts of violence, or damage to or destruction of telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements factors in identifying travel suppliers to you and recommending specific itineraries. In this role, fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to time may also provide incentives to our travel counselors. Certain suppliers may also provide administrative services that we perform for them, such as granting them access to our marketing supporting technology initiatives. In addition, we receive compensation from suppliers when customers use Express products to pay for supplier products and services. From time to time we may enter into arrangements, including levels and types of compensation and incentives we receive, are subject to change. Itineraries, we may consider a number of factors, including supplier availability and your preferences, to influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel
Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are communicating with a 3rd party service provider. American Express is not responsible for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We reserve the right to note profile and preference data for aggregate reporting purposes.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in fare.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that
any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment
arrangements. Your Centurion Travel Service travel plans have been posted to a secure webs
and add link to your bookmarked favorites for easy access in the future:

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticket
office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing mail practices, please review the American Express Privacy Statement at www.americanexpress.com

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily rates payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel about such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary, act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules, aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures of lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that result in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an agent for travel suppliers. You should know that certain suppliers pay us commissions as well as incentives for reaching sales goals. We also receive compensation from travel suppliers for services we provide to them, such as granting them access to our marketing channels, participating in marketing programs, and providing travel counseling. In addition, we receive compensation from suppliers when customers use the American Express Card or other products and services. From time to time we may enter into other business relationships with suppliers.

compensation and incentives we receive, are subject to change. In identifying suppliers and recommending suppliers, we consider many factors, including supplier availability and your preferences. The relationships we have with suppliers may also affect the recommendations we make.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are communicating with a 3rd party service provider. You agree that any claims relating to services or products provided by the service provider is against the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you a

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED] natalia.molotkova@centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
natalia.molotkova@centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: September 4, 2018 at 11:57:03 AM EDT

To: LESLY.JEE@GMAIL.COM

Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached for your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure travel plan and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until you check-in at the airline's counter at the airport or at the airline's office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com for requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information. American Express does not accept responsibility for any inaccuracies or omissions in this information. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that website.

You may receive customer service emails even if you have requested not to receive email marketing. For more information on our email marketing practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, payable to the hotel operator at check-out from the property. You may wish to inquire with the such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any personal injury, death, loss of property or damage to property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellations, delays, changes in travel plans, non-delivery of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries, travel documents, or travel arrangements; (2) acts of God, including but not limited to, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, damage to property, or other acts of violence; (3) acts of telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements factors in identifying travel suppliers to you and recommending specific itineraries. In this role, fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to time may also provide incentives to our travel counselors. Certain suppliers may also provide administrative services that we perform for them, such as granting them access to our marketing supporting technology initiatives. In addition, we receive compensation from suppliers when customers Express products to pay for supplier products and services. From time to time we may enter into arrangements, including levels and types of compensation and incentives we receive, are subject to change. Itineraries, we may consider a number of factors, including supplier availability and your preferences influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel
Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are solely responsible for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We are not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for service providers.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in

• Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment arrangements. Your Centurion Travel Service travel plans have been posted to a secure website and add link to your bookmarked favorites for easy access in the future:

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticket office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines

Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing mail practices, please review the American Express Privacy Statement at www.americanexpress.com

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily rates payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel about such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary and affiliated companies, act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules, aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures of lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that result in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an agent and want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales goals. We provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for services we perform for them, such as granting them access to our marketing channels, participating in marketing programs, and in addition, we receive compensation from suppliers when customers use the American Express Card or other products and services. From time to time we may enter into other business relationships with suppliers. The compensation and incentives we receive, are subject to change. In identifying suppliers and recommending travel suppliers, we take into account factors including supplier availability and your preferences. The relationships we have with suppliers may also affect the recommendations we make to you.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We reserve the right to note profile and preference data for servicing purchases, shipping charges and/or fees you authorize.

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[\[REDACTED\]@centurion.com](mailto:[REDACTED]@centurion.com)> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in

• Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that
have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticket office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for requirements for your travel destination. Due to frequent changes, American Express cannot guarantee expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing mail practices, please review the American Express Privacy Statement at www.americanexpress.com

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web <http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily room charges, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel about these charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary, "Amex" act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any personal injury or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or travel plans, or (2) acts of God, such as floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, or damage to telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that may influence the suppliers we identify and the itineraries we recommend. We consider a number of factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are not your fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for referring business to us. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for administrative services that we perform for them, such as granting them access to our marketing channels or supporting technology initiatives. In addition, we receive compensation from suppliers when customers purchase American Express products to pay for supplier products and services. From time to time we may enter into other arrangements, including levels and types of compensation and incentives we receive, are subject to change. When we consider itineraries, we may consider a number of factors, including supplier availability and your preferences. These factors may influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are dealing directly with the service provider. You agree that American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing your account.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in fare plus tax.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
natalia.molotkova@centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[\[REDACTED\]@centurion.com](mailto:[REDACTED]@centurion.com)
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: September 4, 2018 at 11:57:03 AM EDT

To: LESLEY.JEE@GMAIL.COM

Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot receive replies. Please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the bookmarked favorites for easy access in the future:

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing automatically at 11:59 PM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up-to-date information on entry and exit requirements for your destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. Please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for instructions.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or service fees, are the responsibility of the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding these charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates, are not liable for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage resulting from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellations, equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climate, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your travel needs. We work with travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party. Some travel suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative support to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we may use the American Express Card or other American Express products to pay for supplier products and services. Our relationships with suppliers and these arrangements, including levels and types of compensation and incentives for recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. These factors may influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. We are not a travel agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not liable for any claims relating to services or products provided by the service provider. The service provider is responsible for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We are not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Yes, do you want me to cancel reservation and void ticket?

Regards,

(Natasha)

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,

(Natasha)

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

(Natasha)

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,
[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address. If you have any questions, please contact Centurion Travel Service at 1-800-222-3030.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached for more information on your travel arrangements. Your Centurion Travel Service travel plans have been posted to a

trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com and requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information. American Express does not accept responsibility for any inaccuracies or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing. For more information on American Express' email marketing practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, payable to the hotel operator at check-out from the property. You may wish to inquire with the such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any personal injury, death, loss or damage, including but not limited to, property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellation of travel, delays, changes in travel plans, service interruptions, services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries, travel documents, or travel arrangements, or (2) acts of God, including but not limited to, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, damage to property, or other acts of violence, or (3) acts of telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements factors in identifying travel suppliers to you and recommending specific itineraries. In this role, fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to time may also provide incentives to our travel counselors. Certain suppliers may also provide administrative services that we perform for them, such as granting them access to our market supporting technology initiatives. In addition, we receive compensation from suppliers when customers Express products to pay for supplier products and services. From time to time we may enter into arrangements, including levels and types of compensation and incentives we receive, are subject to change. Itineraries, we may consider a number of factors, including supplier availability and your preferences influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Iowa Seller of Travel Registration Number: 1022318.

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in fare plus \$300.00 change fee.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y

Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as

incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attached for more details on your travel arrangements. Your Centurion Travel Service travel plans have been posted to a bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com and requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information. American Express does not accept responsibility for any inaccuracies or incomplete information contained on that website. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that website.

You may receive customer service emails even if you have requested not to receive email marketing. For more information on our email marketing practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, payable to the hotel operator at check-out from the property. You may wish to inquire with the such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any personal injury, death, loss of property or damage to property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellations, delays, changes in travel plans, service interruptions, service, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries, travel documents, or travel arrangements, or (2) acts of God, such as, but not limited to, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, damage to property, or other acts of violence, or (3) damage to or failure of telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements factors in identifying travel suppliers to you and recommending specific itineraries. In this role, fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to time may also provide incentives to our travel counselors. Certain suppliers may also provide administrative services that we perform for them, such as granting them access to our marketing supporting technology initiatives. In addition, we receive compensation from suppliers when customers Express products to pay for supplier products and services. From time to time we may enter into arrangements, including levels and types of compensation and incentives we receive, are subject to itineraries, we may consider a number of factors, including supplier availability and your preferences.

influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel
Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible and liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize, and for any preference data for servicing purposes.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in fare plus \$300.00 change fee.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

5,
| (Natasha)

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your

Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the



right to note profile and preference data for servicing purposes.

Thank you, ticket is on its way.

Regards,

████████ (Natasha) █████

Centurion Relationship Manager

████████

████████

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for █████ █████. thanks!

On Sep 6, 2018, at 10:02 AM, █████ █████ <████████> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

████████ (Natasha) █████

Centurion Relationship Manager

████████ @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
natal[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT

To: LESLEY.JEE@GMAIL.COM

Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that
have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment
travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure
trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until you contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically expire.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information contained on that site. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing. To learn more about our email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web page:

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily room charges, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel about such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary ("Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or travel arrangements, due to natural disasters, such as floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, or damage to telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that may be used by you. We are not your travel agent. We are an intermediary in the travel process. We are not your fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for referring business to us. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation for administrative services that we perform for them, such as granting them access to our marketing channels or supporting technology initiatives. In addition, we receive compensation from suppliers when customers use American Express products to pay for supplier products and services. From time to time we may enter into other arrangements, including levels and types of compensation and incentives we receive, are subject to change. When it comes to the selection of travel suppliers and the specific itineraries, we may consider a number of factors, including supplier availability and your preferences. These factors may influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Iowa Travel Agency Registration Number: 1022318.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to change your preference data for servicing purposes.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, cancellation penalty of **\$300.00** will apply; changes are subject to difference in fare plus **\$300.00** change fee.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

(Natasha)

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

(Natasha)

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin

Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology

initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: [REDACTED]@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that
have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticket office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for requirements for your travel destination. Due to frequent changes, American Express cannot guarantee expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing mail practices, please review the American Express Privacy Statement at www.americanexpress.com

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web <http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily room charges, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before booking to determine if such charges apply.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary, and affiliates ("Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any personal injury or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or travel arrangements, or (2) acts of God, such as floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, or other acts of nature, or acts of third parties, such as telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that may influence the suppliers we identify and the itineraries we recommend. We consider a number of factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are not your travel agent or fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for referring business to us. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for the administrative services that we perform for them, such as granting them access to our marketing channels or supporting technology initiatives. In addition, we receive compensation from suppliers when customers purchase travel products and services using American Express products to pay for supplier products and services. From time to time we may enter into other arrangements, including levels and types of compensation and incentives we receive, are subject to change. When we consider itineraries, we may consider a number of factors, including supplier availability and your preferences. These factors may influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in fare plus \$300.00 change fee.

• **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

• **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
------	-------------

Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and

recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | Visit the [Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticket office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for requirements for your travel destination. Due to frequent changes, American Express cannot guarantee and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing mail practices, please review the American Express Privacy Statement at www.americanexpress.com

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily room charges, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before paying such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary ("Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or travel documents, or (2) acts of God, such as floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, or damage to telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that may affect the cost of your travel. Amex does not control the travel suppliers and does not guarantee the quality of their services. Amex factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are not your travel agent and are not responsible for the quality of the travel suppliers' services. We are not your fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for referring customers to us. Some suppliers may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for the administrative services that we perform for them, such as granting them access to our marketing channels or supporting technology initiatives. In addition, we receive compensation from suppliers when customers purchase Amex products to pay for supplier products and services. From time to time we may enter into other arrangements with suppliers that may affect the cost of your travel.

arrangements, including levels and types of compensation and incentives we receive, are subject to our discretion. When itineraries, we may consider a number of factors, including supplier availability and your preferences. These factors influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are solely responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in fare plus \$300.00 change fee.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only

remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in fare plus applicable taxes and fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website.

trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing auto office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y
Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information on that site. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers or promotional emails. For more information on our email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or service fees, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before you make your reservations to determine if these charges apply.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates ("Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss or damage resulting from your use of travel services. Amex shall not be liable for any loss or damage resulting from acts of omission or commission by travel suppliers, including but not limited to, cancellations, changes in travel services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules. Amex shall not be liable for any loss or damage resulting from acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, natural disasters, floods, climatic aberrations, acts of terrorism, or other causes beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your needs. We consider a number of factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an intermediary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching you. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation for the administrative services that we perform for them, such as granting them access to our marketing channels, supporting technology initiatives. In addition, we receive compensation from suppliers when customers use American Express products to pay for supplier products and services. From time to time we may enter into other business arrangements, including levels and types of compensation and incentives we receive, are subject to change. When determining which travel suppliers to recommend and the specific itineraries, we may consider a number of factors, including supplier availability and your preferences. The recommendations we make are not binding on you and you are free to choose your own travel suppliers. The recommendations we make are not binding on you and you are free to choose your own travel suppliers.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to collect preference data for servicing purposes.

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3095.21**.
- Ticket is refundable, cancellation penalty of **\$300.00** will apply; changes are subject to difference in fare plus **\$300.00** change fee.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

- Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m

Departing: Geneva Cointrin Intl Airport. (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

Regards,
[REDACTED] (Natasha)

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

Regards,
[REDACTED] (Natasha)

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:03 AM EDT
To: LESLEY.JEE@GMAIL.COM
Subject: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Flight Information

Date	07 Sep 2018
Airline	Swiss International Airlines
Airline Record Locator	W4L58Y

Flight/Class	LX 23 B Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as

incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

