

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Wed 9/5/2018 2:40:35 PM
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] 10SEP1 8 ZZBXNV

YES! we need changeable fare for sure...please issue at \$794.38

On Sep 5, 2018, at 10:36 AM, [REDACTED]
<[REDACTED]> wrote:

Sorry, Lesley, fare is non changeable. Changeable fare is \$794.38, still OK?

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com
Hours: Mon through Friday 9AM-530PM EST

ISSUE THE TICKET! Je approved...!

thank you!

On hold till September 6, 7am ET.

Regards,
[REDACTED] (Natasha) [REDACTED]
Centurion Relationship Manager
[REDACTED]@centurion.com
Hours: Mon through Friday 9AM-530PM EST

Ok, that is worse...I was hoping a connecting flight could get her to paris at midnight on 13th/14th...please H

1 AF 1845 14SEP SVO CDG 0610A 0910A
2 AF 1744 16SEP CDG SVO 1255P 0540P

TOTAL FARE - USD 736.38

thansk!

1 AY /N7 720 14SEP SVO HEL 0515A 0700A
OPERATED BY NORDIC REGIONAL AIRLINES
1 AY 1573 14SEP HEL CDG 0925A 1130A

2 AY 1574 16SEP CDG HEL 1220P 0415P
2 AY 713 16SEP HEL SVO 0540P 0720P

TOTAL FARE - USD 485.88

Regards,

(Natasha)
Centurion Relationship Manager
@centurion.com

Hours: Mon through Friday 9AM-530PM EST

check connecting flights please! thanks

Lesley, last direct flight from Moscow to Paris is at 645pm, still arriving Paris before midnight - at 940pm. Let me know if you want to book connecting flights.

As direct we can do:

1 AF 1845 14SEP SVO CDG 0610A 0910A
2 AF 1744 16SEP CDG SVO 1255P 0540P

TOTAL FARE - USD 736.38

Regards,

(Natasha)
Centurion Relationship Manager
@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning, on it.

Regards,

(Natasha)
Centurion Relationship Manager
@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning Natasha and welcome back. Very happy to have you back in fact! Ugh. Lots of paris flights. We need to rebook her for Sept 14-16. However-Jeffrey is asking if it is possible for her to land at midnight on 14th so technically she can land 12:01am on 14th. Then she needs to depart on 16th around 1pm. Let me know if you can do this.

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 4, 2018 at 11:57:44 AM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for [REDACTED] 10SEP18 ZZBXNV

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot receive replies. If you have any questions, please contact Centurion Travel Service at 1-800-850-8500.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to your account. Click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future.

[View your Trips](#)

**American Express Travel ZZBXNV
Record Locator**

E-Ticket Number(s)

[REDACTED] Ticket SU 5557178275412-04SEP

Friday 14 Sep 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Monday 10 Sep 18

Flight Information

Date	10 Sep 2018
Airline	Aeroflot
Operated By	Air France
Airline Record Locator	IGZZIT

Flight/Class	SU 3000 L Economy Class
Origin	Moscow, Sheremetyevo
Destination	Paris, Charles De Gaulle
Departing	03:10 PM
Arriving	06:05 PM
Departure Terminal	Terminal E - International
Arrival Terminal	Terminal 2 E
Estimated Time	3 Hrs 55 Mins
Stops	Non-stop
Confirmed	

Wednesday 12 Sep 18

Flight Information

Date	12 Sep 2018
Airline	Aeroflot
Operated By	Air France
Airline Record Locator	IGZZIT
Flight/Class	SU 3003 N Economy Class
Origin	Paris, Charles De Gaulle
Destination	Moscow, Sheremetyevo
Departing	07:30 PM
Arriving	12:05 AM / 13 Sep 2018
Departure Terminal	Terminal 2 E
Arrival Terminal	Terminal E - International
Estimated Time	3 Hrs 35 Mins
Stops	Non-stop
Confirmed	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained herein.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. If you have opted out of email marketing offers, about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information on Adobe software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be responsible for expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your needs based on various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an agent and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to meet targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers provide compensation to us for various marketing and administrative services that we perform for them, such as generating leads through channels, participating in marketing programs and supporting technology initiatives. In addition, we receive commissions from customers who use the American Express Card or other American Express products to pay for supplier products or services. We may enter into other business relationships with suppliers and these arrangements, including levels and amounts of commissions and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider factors including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by a service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use profile and preference data for servicing purposes.