

**To:** [REDACTED] [REDACTED]@centurion.com]  
**From:** Lesley Groff  
**Sent:** Thur 9/6/2018 7:15:53 PM  
**Subject:** Re: Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

Thx

Sent from my iPhone

On Sep 6, 2018, at 1:35 PM, [REDACTED] <[REDACTED]@centurion.com> wrote:

Done.

Regards,  
[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes please...and thank you!

On Sep 6, 2018, at 12:41 PM, [REDACTED] <[REDACTED]> wrote:

Yes, do you want me to cancel reservation and void ticket?

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]> wrote:

EFTA\_R1\_01049959  
EFTA02256646

It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]@centurion.com> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are

- Total air reservation, including taxes and fees: \$3095.21.

- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are su

- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when re

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [LESLEY.JEE@GMAIL.COM](mailto:LESLEY.JEE@GMAIL.COM)  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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### American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed. It will be automatically deleted from our system if not confirmed by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

#### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

#### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018

Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to change.
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Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

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Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

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**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]GMAIL.COM  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED]. thanks!

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[REDACTED] [\[REDACTED\]@centurion.com](mailto:[REDACTED]@centurion.com)

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Sent from my iPhone

Please issue refundable \$3095.21

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[REDACTED] (Natasha) [REDACTED]  
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**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

#### **Other Information**

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#### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1

Estimated Time 7 Hrs 50 Mins  
Stops Non-stop  
Confirmed

## Confirmed

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[REDACTED] (Natasha) [REDACTED]  
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Please reply to this email and provide your authorization to proceed.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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## American Express Travel UERLFH Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed. It is subject to change or cancellation by the airline. If you do not receive a confirmation from the airline by 08:30 AM on September 07, or this entire reservation will automatically cancel.

Friday 07 Sep 18

### Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

### Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

#### **Confirmed**

### Entry and Exit Information for Travel

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No, I checked all the way till the end of October.

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- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to differen

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Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

**• Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

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Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

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**Friday 07 Sep 18**

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It is refundable with refund fee, did you see disclosure below?

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

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**• Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**

Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

**• Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**

Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

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Regards,

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Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

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**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

#### **Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

#### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>

Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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No, I checked all the way till the end of October.

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Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] [\[REDACTED\]@centurion.com](mailto:[REDACTED]@centurion.com)

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I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you.

Sent from my iPhone

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Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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**Friday 07 Sep 18**

#### **Other Information**

**CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT**

#### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018

Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

### Confirmed

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See attached itinerary PDF or link for full terms and conditions

**PDF itinerary attachment:**

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant day!

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to different fees.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
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Morning! We need to purchase this ticket. Please give me fully refundable price as well as cha

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
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Please reply to this email and provide your authorization to proceed.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
natalia.molotkova@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as cha

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**Confirmed**

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Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

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Yes, do you want me to cancel reservation and void ticket?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Can we void?

Sent from my iPhone

On Sep 6, 2018, at 12:26 PM, [REDACTED] <[REDACTED]> wrote:

It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

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Centurion Relationship Manager  
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Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

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Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

#### **Confirmed**

### Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

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<http://www.adobe.com/products/acrobat/readstep.html>

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No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.

- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference fare plus \$300.00 change fee.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 08:30 AM on September [REDACTED] or this entire reservation will automatically cancel.

**Friday 07 Sep 18**

#### **Other Information**

**CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT**

## Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements to meet your individual needs. We consider various factors in identifying travel suppliers to you and in recommending specific itineraries. In this role, we are acting as an independent third party and as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to change.
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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Friday 07 Sep 18

## Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

## Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
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### **Confirmed**

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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

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**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]@GMAIL.COM  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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**Friday 07 Sep 18**

#### **Other Information**

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#### **Flight Information**

Date	07 Sep 2018
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Stops	Non-stop

**Confirmed**

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]@centurion.com

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[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]

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**Friday 07 Sep 18**

### **Other Information**

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### **Flight Information**

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See attached itinerary PDF or link for full terms and conditions.



fare plus \$300.00 change fee.

- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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**Friday 07 Sep 18**

#### **Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

#### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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It is refundable with refund fee, did you see disclosure below?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Actually, we should reserve a ticket for next Friday please Do refundable.

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] > wrote:

Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha)

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

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Centurion Relationship Manager  
[REDACTED] @centurion.com

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Centurion Relationship Manager  
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Morning! We need to purchase this ticket. Please give me fully refundable price as well as ch

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**Friday 07 Sep 18**

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#### **Flight Information**

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Airline Record Locator	W4L58Y
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Origin	New York, John F Kennedy International
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Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

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## Flight Information

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
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Departing	07:25 PM
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Departure Terminal	Terminal 4
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Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

### **Confirmed**

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I'm ao sorry. I was just asked to cancel this ticket. Means we don't need the car service as well. Thank you anyway! Please void. She may go next Friday

Sent from my iPhone

On Sep 6, 2018, at 10:37 AM, [REDACTED] <[REDACTED]> wrote:

Thank you, ticket is on its way.

Regards,

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Hours: Mon through Friday 9AM-530PM EST

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Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

1 LX 23 07SEP JFK GVA 0725P 0915A  
2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.  
\$4302.21 - fully refundable

Regards,

(Natasha)

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to purchase this ticket. Please give me fully refundable price as well as changeable price today. Thanks!! Lesley

Sent from my iPhone

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**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Date:** September 4, 2018 at 11:57:03 AM EDT  
**To:** [REDACTED]  
**Subject:** Itinerary for [REDACTED] / [REDACTED] 07SEP18 UERLFH

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**Friday 07 Sep 18**

#### **Other Information**

**CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT**

#### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
Departing	07:25 PM
Arriving	09:15 AM / 08 Sep 2018
Departure Terminal	Terminal 4
Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

**Confirmed**

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Thank you, ticket is on its way.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket for [REDACTED] [REDACTED]. thanks!

On Sep 6, 2018, at 10:02 AM, [REDACTED] <[REDACTED]> wrote:

No, I checked all the way till the end of October.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3095.21.
- Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in
- **Fri 07 Sep - Swiss Intl Air Lines 23 - Economy - 7h 50m**  
Departing: New York John F Kennedy Airport, (JFK) at 7.25pm  
Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am
- **Wed 12 Sep - Swiss Intl Air Lines 22 - Economy - 8h 40m**  
Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am  
Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Does the fare go down if we do a different return date? It doesn't matter when return is.

Sent from my iPhone

Please issue refundable \$3095.21

Sent from my iPhone

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2 LX 22 12SEP GVA JFK 1145A 0225P

\$3095.21 - refundable with \$300.00 refund fee.

\$4302.21 - fully refundable

Regards,  
[REDACTED] (Natasha) [REDACTED]  
Centurion Relationship Manager  
[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

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**Friday 07 Sep 18**

### **Other Information**

**CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT**

### **Flight Information**

Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B</b> Economy Class
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Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

#### **Confirmed**

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• Ticket is refundable, cancellation penalty of \$300.00 will apply; changes are subject to difference in fare plus \$300.00 change fee.

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Departing: New York John F Kennedy Airport, (JFK) at 7.25pm

Arriving: Geneva Cointrin Intl Airport, (GVA) at 9.15am

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Departing: Geneva Cointrin Intl Airport, (GVA) at 11.45am

Arriving: New York John F Kennedy Airport, (JFK) at 2.25pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED] [REDACTED] @centurion.com

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Date	07 Sep 2018
Airline	<b>Swiss International Airlines</b>
Airline Record Locator	W4L58Y
Flight/Class	<b>LX 23 B Economy Class</b>
Origin	New York, John F Kennedy International
Destination	Geneva, Geneve-cointrin
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Arrival Terminal	Terminal 1
Estimated Time	7 Hrs 50 Mins
Stops	Non-stop

### **Confirmed**

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