

To: james [REDACTED]
Cc: Rich Kahn [REDACTED]
From: [REDACTED]
Sent: Thur 9/6/2018 7:24:21 PM
Subject: Re: Apple TV Issues in apt 7J

Tomorrow after 2pm will be just fine. Yoni says you may go anytime that is convenient. If you can pinpoint a time great. The code to 7J is 1020

Sent from my iPhone

On Sep 6, 2018, at 2:53 PM, james | personal genius <[REDACTED]> wrote:

Hi [REDACTED],
My first availability is tomorrow after 2PM.

From what Merwin sent me, the Apple ID I created for all the Apple TVs at 66th has been “locked”. I’ll try to resolve that ahead of time (or just create a new one if I can’t).

Once that’s fixed, it’ll just be a mater of reinstalling the standard Apps (channels) as originally deployed.

Thank you,

James Ce
your Personal Genius
 Certified Support Professional 10.6
<http://personalgenius.co>

On Sep 6, 2018, at 10:26 AM, [REDACTED] <[REDACTED]> wrote:

Hi James...when might you be available to go to 7J and fix the issue with Apple TV? The man and his family staying there will be leaving shortly for the day...but I will assure them you can go in...can you go today? or when is earliest you can get there?

[REDACTED]