

To: Natalia Molotkova [REDACTED]
From: [REDACTED]
Sent: Thur 9/6/2018 1:24:13 PM
Subject: Re: Cancel ticket JESQDN

Oh my. So when I ask for a changeable ticket it could mean that we get no credit unless RE booked at the time of cancellation. What kind of ticket can I purchase to get credit? Or to get our money back completely ? is that only A fully refundable ticket price? Or are all the airlines different? I will get back to you on whether or not we have new dates for her.

Sent from my iPhone

On Sep 6, 2018, at 9:11 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED] morning, her ticket is non refundable. If we cancel, no refund and no credit. If you want to use money you paid, we have to rebook at the same time when cancellation, for new dates. OK to proceed with cancellation or you will try to change dates?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

We need to cancel the round trip ticket for Nataliya Litvinova please. Do we get a credit?

[REDACTED] - JESQDN Sept. 7 -9

Sent from my iPhone

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