

To: lesley [REDACTED]  
Cc: [REDACTED]  
From: [REDACTED]  
Sent: Mon 9/10/2018 4:42:16 PM  
Subject: [REDACTED] flight departed Helsinki! (Rec. Loc# BAEKZS)

Title: American Express ®

Looks like it did depart at 7:24PM local time. Cancel flight for tomorrow?

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, let me have a look.

Regards,

[REDACTED] (Natasha) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I think [REDACTED] flight departed Helsinki...she told me she was boarding...can you have a look and confirm the flight actually departed..then if so, Void this ticket we purchased for her for tomorrows flight...

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Subject:** Itinerary INCL TICKETNO for [REDACTED] / [REDACTED] 11SEP18 BAEKZS

**Date:** September 10, 2018 at 9:58:26 AM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:


<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

**View your Trips**

**American Express Travel BAEKZS  
Record Locator**

#### **E-Ticket Number(s)**

 Ticket AY 1057180218334-10SEP

**Tuesday 11 Sep 18**

#### **Other Information**

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

#### **Other Information**

A VISA IS REQUIRED FOR ENTRY INTO USA

#### **Flight Information**

Date	11 Sep 2018
Airline	<b>Finnair</b>
Airline Record Locator	J3K42Z
Flight/Class	<b>AY 5 Y</b> Economy Class
Origin	Helsinki, Helsinki-vantaa
Destination	New York, John F Kennedy International
Departing	02:10 PM
Arriving	03:50 PM
Departure Terminal	Terminal 2

Arrival Terminal	Terminal 8
Estimated Time	8 Hrs 40 Mins
Stops	Non-stop

**Confirmed**

Entry and Exit Information for Travel

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