

**To:** Lesley Groff[lesley.groff@att.net]  
**Cc:** Richard Kahr[richard.kahr@att.net]; Bella Klein[bella.klein@att.net]  
**From:** james | personal genius  
**Sent:** Thur 9/6/2018 8:56:35 PM  
**Subject:** Re: Apple TV Issues in apt 7J

2PM should be safe for scheduling. Thanks for the code; I'll knock first, of course.  
Thank you,

**James Ce**  
your own Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Sep 6, 2018, at 3:24 PM, L...> wrote:

Tomorrow after 2pm will be just fine. Yoni says you may go anytime that is convenient. If you can pinpoint a time great. The code to 7J is 1020

Sent from my iPhone

On Sep 6, 2018, at 2:53 PM, james | personal genius <...> wrote:

Hi Lesley,  
My first availability is tomorrow after 2PM.

From what Merwin sent me, the Apple ID I created for all the Apple TVs at 66th has been "locked". I'll try to resolve that ahead of time (or just create a new one if I can't).

Once that's fixed, it'll just be a matter of reinstalling the standard Apps (channels) as originally deployed.

Thank you,

**James Ce**  
your Personal Genius  
 Certified Support Professional 10.6  
<http://personalgenius.co>

On Sep 6, 2018, at 10:26 AM, ...> wrote:

Hi James...when might you be available to go to 7J and fix the issue with Apple TV? The man and his family staying there will be leaving shortly for the day...but I

will assure them you can go in...can you go today? or  
when is earliest you can get there?

Lesley