

**To:** james | personal genius [REDACTED]  
**Cc:** Richard Kahn [REDACTED]  
**From:** [REDACTED]  
**Sent:** Thur 9/6/2018 9:28:22 PM  
**Subject:** Re: Apple TV Issues in apt 7J

Perfect. Thank you

Sent from my iPhone

On Sep 6, 2018, at 4:56 PM, james | personal genius [REDACTED] wrote:

2PM should be safe for scheduling. Thanks for the code; I'll knock first, of course.  
Thank you,

**James Ce**  
your own Personal Genius  
□ Certified Support Professional 10.6  
<http://personalgenius.co>

On Sep 6, 2018, at 3:24 PM, [REDACTED] wrote:

Tomorrow after 2pm will be just fine. Yoni says you may go anytime that is convenient. If you can pinpoint a time great. The code to 7J is [REDACTED]

Sent from my iPhone

On Sep 6, 2018, at 2:53 PM, james | personal genius [REDACTED] wrote:

Hi Lesley,  
My first availability is tomorrow after 2PM.

From what Merwin sent me, the Apple ID I created for all the Apple TVs at 66th has been "locked". I'll try to resolve that ahead of time (or just create a new one if I can't).

Once that's fixed, it'll just be a matter of reinstalling the standard Apps (channels) as originally deployed.

Thank you,

**James Ce**  
your Personal Genius

□ Certified Support Professional 10.6

<http://personalgenius.co>

On Sep 6, 2018, at 10:26 AM, [REDACTED] wrote:

Hi James...when might you be available to go to 7J and fix the issue with Apple TV?

The man and his family staying there will be leaving shortly for the day...but I will assure them you can go in...can you go today? or when is earliest you can get there?

[REDACTED]