

To: [REDACTED]  
From: Natalia Molotkova  
Sent: Fri 9/7/2018 7:03:04 PM  
Subject: Change Inbound Date to Sept. 11th! Rec. [REDACTED]

Title: American Express ®

Different day or time? What time she wants to depart?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Geez. I am now being asked if she can take a later flight. Let me know. Sorry

Sent from my iPhone

On Sep 7, 2018, at 2:29 PM, Natalia Molotkova <[REDACTED]> wrote:

Exchange is set up, should be done within 24 hours.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Please issue new inbound ticket for Iuliia as below! thanks

On Sep 7, 2018, at 2:26 PM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.  
• Total air reservation, including taxes and fees: \$41.00 (add collect, exchange).

• Ticket is non-refundable, EUR35.00 change penalty applies plus difference in fare  
• Code share: AIR FRANCE  
• **Tue 11 Sep - Aeroflot 3000 - Economy - 3h 55m**  
Departing: Moscow Sheremetyevo Airport, (SVO) at 3.10pm  
Arriving: Paris Charles de Gaulle Airport, (CDG) at 6.05pm

• **Sat 15 Sep - Aeroflot 3003 - Economy - 3h 35m**  
Departing: Paris Charles de Gaulle Airport, (CDG) at 7.30pm  
Arriving: Moscow Sheremetyevo Airport, (SVO) at 12.05am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

GREAT! please issue this change!

To change outbound flight to

SU 3000 11SEP SVO CDG 310P 605P

add collect will be \$41.00.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

We need to change the inbound date for [REDACTED] to Sept. 11th...She is currently holding a ticket

Rec. [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$41.00 (add collect, exchange).
- Ticket is non-refundable, EUR35.00 change penalty applies plus difference in fare
- Code share: AIR FRANCE

• **Tue 11 Sep - Aeroflot 3000 - Economy - 3h 55m**

Departing: Moscow Sheremetyevo Airport, (SVO) at 3.10pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 6.05pm

• **Sat 15 Sep - Aeroflot 3003 - Economy - 3h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 7.30pm

Arriving: Moscow Sheremetyevo Airport, (SVO) at 12.05am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

GREAT! please issue this change!

To change outbound flight to

SU 3000 11SEP SVO CDG 310P 605P

add collect will be \$41.00.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

We need to change the inbound date for [REDACTED] to Sept. 11th...She is currently holding a ticket to arrive Paris on 13th...same flight is great...

Rec. [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



ok super. thanks

On Sep 7, 2018, at 2:29 PM, Natalia Molotkova <[REDACTED]> wrote:

Exchange is set up, should be done within 24 hours.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

[REDACTED]

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Please issue new inbound ticket for Iuliia as below! thanks

On Sep 7, 2018, at 2:26 PM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$41.00 (add collect, exchange).
- Ticket is non-refundable, EUR35.00 change penalty applies plus difference in fare
- Code share: AIR FRANCE

• **Tue 11 Sep - Aeroflot 3000 - Economy - 3h 55m**

Departing: Moscow Sheremetyevo Airport, (SVO) at 3.10pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 6.05pm

• **Sat 15 Sep - Aeroflot 3003 - Economy - 3h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 7.30pm

Arriving: Moscow Sheremetyevo Airport, (SVO) at 12.05am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

GREAT! please issue this change!

To change outbound flight to

SU 3000 11SEP SVO CDG 310P 605P

add collect will be \$41.00.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

We need to change the inbound date for [REDACTED] to Sept. 11th...She is currently holding a ticket

Rec. [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. We reserve the right to note profile and preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$41.00 (add collect, exchange).
- Ticket is non-refundable, EUR35.00 change penalty applies plus difference in fare
- Code share: AIR FRANCE
- **Tue 11 Sep - Aeroflot 3000 - Economy - 3h 55m**

Departing: Moscow Sheremetyevo Airport, (SVO) at 3.10pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 6.05pm

- **Sat 15 Sep - Aeroflot 3003 - Economy - 3h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 7.30pm

Arriving: Moscow Sheremetyevo Airport, (SVO) at 12.05am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

GREAT! please issue this change!

To change outbound flight to

SU 3000 11SEP SVO CDG 310P 605P

add collect will be \$41.00.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

We need to change the inbound date for [REDACTED] to Sept. 11th...She is currently holding a ticket to air

Rec. [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to not service you for servicing purposes.

Exchange is set up, should be done within 24 hours.

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue new inbound ticket for Iuliia as below! thanks

On Sep 7, 2018, at 2:26 PM, Natalia Molotkova <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$41.00 (add collect, exchange).
- Ticket is non-refundable, EUR35.00 change penalty applies plus difference in fare
- Code share: AIR FRANCE

• **Tue 11 Sep - Aeroflot 3000 - Economy - 3h 55m**

Departing: Moscow Sheremetyevo Airport, (SVO) at 3.10pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 6.05pm

• **Sat 15 Sep - Aeroflot 3003 - Economy - 3h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 7.30pm

Arriving: Moscow Sheremetyevo Airport, (SVO) at 12.05am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

GREAT! please issue this change!

To change outbound flight to

SU 3000 11SEP SVO CDG 310P 605P

add collect will be \$41.00.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

We need to change the inbound date for [REDACTED] to Sept. 11th...She is currently holding a ticket to ar

Rec. [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that Amer  
way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service p  
service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right  
preference data for servicing purposes.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$41.00 (add collect, exchange).
- Ticket is non-refundable, EUR35.00 change penalty applies plus difference in fare
- Code share: AIR FRANCE

• **Tue 11 Sep - Aeroflot 3000 - Economy - 3h 55m**

Departing: Moscow Sheremetyevo Airport, (SVO) at 3.10pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 6.05pm

• **Sat 15 Sep - Aeroflot 3003 - Economy - 3h 35m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 7.30pm

Arriving: Moscow Sheremetyevo Airport, (SVO) at 12.05am

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

GREAT! please issue this change!

To change outbound flight to

SU 3000 11SEP SVO CDG 310P 605P

add collect will be \$41.00.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

On it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

We need to change the inbound date for [REDACTED] to Sept. 11th...She is currently holding a ticket to arrive Paris on 13th...same flight is great...

Rec. [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use profile and preference data for servicing purposes.

