

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 9/11/2018 2:36:13 PM
Subject: Re: Cancel Rec. [REDACTED]

Oh my, you are too good to me for all this research! greatly appreciate it ...go ahead and pay an extra \$3.00! thanks

On Sep 11, 2018, at 9:13 AM, Natalia Molotkova

<[REDACTED]> wrote:

Lesley, I need your advise. With this Air France ticket, if new fare is lower, you still pay change fee, and difference with the closest fare possible to original one, without losing money (keep value of the ticket). Closest I came add collect \$3.00 difference in fare and change fee EUR70.00. Is it OK, or you want to go with just change fee

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Excellent! Thank you. Please issue as shown below

Sent from my iPhone

Same fare will be:

AF1845 16NOV SVO CDG 650A 910A
AF1744 18NOV CDG SVO 1250P 655P

Just change fee - EUR70.00 (\$82.10)

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

2 nights...

OK, how long the stay?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@centurion.com

Hours: Mon through Friday 9AM-530PM EST

Let's book for a date in Nov where we only pay the 70euro fee! Can be any dates. We will need t change ag
will go.

Sent from my iPhone

OK

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Will come back to you.

Sent from my iPhone

It is non-refundable ticket. If we cancel, full loss - \$794.38. If we re-book different dates - change fee EUR 70
know what to do.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please Cancel [REDACTED] [REDACTED] ticket...she will not make the trip..Rec. [REDACTED]
do we get anything for cancelling? or complete loss?

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01/06/2017