

**To:** Natalia Molotkova[REDACTED@centurion.com]  
**From:** Lesley Groff  
**Sent:** Tue 9/11/2018 4:08:16 PM  
**Subject:** Re: Cancel Rec. [REDACTED]

Thank you for All your double checking. Please proceed as below

Sent from my iPhone

On Sep 11, 2018, at 11:19 AM, Natalia Molotkova <[REDACTED]@centurion.com> wrote:

Lesley, I played with fare again, to make sure I have new ticket changeable, I came up with almost same fare - \$789.88 (so difference in fare that will be lost only \$4.50). Fare I got previously, was actually non changeable, very confusing, had to do everything manually.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: EUR70.00/\$81.00 (change fee, exchange)

- Ticket is non-refundable, EUR70.00 change penalty applies plus difference in fare

- **Fri 16 Nov - Air France 1845 - Economy - 4h 20m**

Departing: Moscow Sheremetyevo Airport, (SVO) at 6.50am

Arriving: Paris Charles de Gaulle Airport, (CDG) at 9.10am

- **Sun 18 Nov - Air France 1744 - Economy - 4h 5m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 12.50pm

Arriving: Moscow Sheremetyevo Airport, (SVO) at 6.55pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Oh my, you are too good to me for all this research! greatly appreciate it ...go ahead and pay an extra \$3.00! thanks

Lesley, I need your advise. With this Air France ticket, if new fare is lower, you still pay change fee, and difference in fare is forfeited. So I tried to come up with the closest fare possible to original one, without loosing money (keep value of the ticket). Closest I came up with is \$797.88, old fare was \$794.38. So, add collect \$3.00 difference in fare and change fee EUR70.00. Is it OK, or you want to go with just change fee and loose difference in fare of \$7.50.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Excellent! Thank you. Please issue as shown below

Sent from my iPhone

Same fare will be:

AF1845 16NOV SVO CDG 650A 910A  
AF1744 18NOV CDG SVO 1250P 655P

Just change fee - EUR70.00 (\$82.10)

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

2 nights...

OK, how long the stay?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Let's book for a date in Nov where we only pay the 70euro fee! Can be any dates. We will need to change again when Jeffrey really knows when he and she will go.

Sent from my iPhone

OK

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Will come back to you.

Sent from my iPhone

It is non-refundable ticket. If we cancel, full loss - \$794.38. If we re-book different dates - change fee EUR 70.00 plus possible difference in fare. Let me know what to do.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED] @centurion.com

Hours: Mon through Friday 9AM-530PM EST

Please Cancel [REDACTED] [REDACTED] ticket...she will not make the trip..Rec. [REDACTED]  
do we get anything for cancelling? or complete loss?

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