

**To:** Natalia Molotkova[REDACTED]@centurion.com]  
**From:** Lesley Groff  
**Sent:** Tue 9/11/2018 4:08:16 PM  
**Subject:** Re: Cancel Rec. [REDACTED]

Thank you for All your double checking. Please proceed as below

Sent from my iPhone

On Sep 11, 2018, at 11:19 AM, Natalia Molotkova <[REDACTED]@centurion.com> wrote:

Lesley, I played with fare again, to make sure I have new ticket changeable, I came up with almost same fare - \$789.88 (so difference in fare that will be lost only \$4.50). Fare I got previously, was actually non changeable, very confusing, had to do everything manually.

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: EUR70.00/\$81.00 (change fee, exchange)

- Ticket is non-refundable, EUR70.00 change penalty applies plus difference in fare

- **Fri 16 Nov - Air France 1845 - Economy - 4h 20m**

Departing: Moscow Sheremetyevo Airport, (SVO) at 6.50am

Arriving: Paris Charles de Gaulle Airport, (CDG) at 9.10am

- **Sun 18 Nov - Air France 1744 - Economy - 4h 5m**

Departing: Paris Charles de Gaulle Airport, (CDG) at 12.50pm

Arriving: Moscow Sheremetyevo Airport, (SVO) at 6.55pm

Please reply to this email and provide your authorization to proceed.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Oh my, you are too good to me for all this research! greatly appreciate it ...go ahead and pay an extra \$3.00! thanks

Lesley, I need your advise. With this Air France ticket, if new fare is lower, you still pay change fee, and difference in fare is forfeited. So I tried to come up with the closest fare possible to original one, without losing money (keep value of the ticket). Closest I came up with is \$797.88, old fare was \$794.38. So, add collect \$3.00 difference in fare and change fee EUR70.00. Is it OK, or you want to go with just change fee and loose difference in fare of \$7.50.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Excellent! Thank you. Please issue as shown below

Sent from my iPhone

Same fare will be:

AF1845 16NOV SVO CDG 650A 910A  
AF1744 18NOV CDG SVO 1250P 655P

Just change fee - EUR70.00 (\$82.10)

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

2 nights...

OK, how long the stay?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Let's book for a date in Nov where we only pay the 70euro fee! Can be any dates. We will need t change again when jeffrey really knows when he and she will go.

Sent from my iPhone

OK

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Will come back to you.

Sent from my iPhone

It is non-refundable ticket. If we cancel, full loss - \$794.38. If we re-book different dates - change fee EUR 70.00 plus possible difference in fare. Let me know what to do.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@centurion.com

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please Cancel [REDACTED] ticket...she will not make the trip..Rec. [REDACTED]  
do we get anything for cancelling? or complete loss?

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