

To: Amex Centurian Travel[REDACTED]
From: Lesley Groff
Sent: Tue 9/11/2018 7:49:09 PM
Subject: Re: Cancel [REDACTED] ticket (QJOCGR)

thank god...yes, cancel the whole ticket. she can't go. cancel and request refund

On Sep 11, 2018, at 3:47 PM, Natalia Molotkova
<[REDACTED]> wrote:

Cancel whole itinerary?

Everything is refundable, ok to cancel and request refund?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

I am now being told to cancel [REDACTED] ticket (QJOCGR)
please advise what we need to do...so many fare rules and tickets I don't remember...maybe she will go
we have done with a few others.

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