

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 9/20/2018 2:32:40 PM
Subject: VOID! RE book from ft Lauderdale. LACSON/RENATO A 27SEP18 NSX HSZ

Title: American Express ®

Ticket is on its way!!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

hahahaha...ok...gosh, now I want a cup of coffee...
:)

On Sep 20, 2018, at 10:24 AM, Natalia Molotkova <[REDACTED]>
wrote:

No, my mistake, it was 189, and I put this amount first, then priced Jet Blue at 179, and for some reason (sa
pricing as well, drinking coffee now, I should be better now.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket as shown...it went up \$10 or is that a typo? \$179.20 or \$189.20?

On Sep 20, 2018, at 10:14 AM, Natalia Molotkova <[REDACTED]> wrote:

That's it, I haven't had coffee yet!!!

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.20.

• Ticket is non-refundable, \$200 change penalty applies plus difference in fare (which is higher than in the future).

• **Thu 27 Sep - Delta 1428 - Economy - 2h 52m**

Departing: Fort Lauderdale Hollywood Airport, (FLL) at 7.25am

Arriving: New York La Guardia Airport, (LGA) at 10.17am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

ha! that's ok...it happens...another cup of coffee please!
Please issue the Delta flight at \$179.20. thanks

[REDACTED] I think I am half awake - I read Flight as Friday, sorry.

We can do Delta at \$179.20

DL 1428 27SEP FLL LGA 725A 1017A

Or, due to he has credit with Jet Blue of 179.20

B6 272 27SEP FLL LGA 608A 859A

New fare is \$139.20, using credit, ass collect is 110.00\$.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Date remains the same. Morning of 27th. We are only changing the outbound airport. Can be to any M

Sent from my iPhone

New date Friday, September 28 or tomorrow?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Morning, VOIDED ticket, checking new date.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Morning Natasha. We need Renato to fly from Ft Lauderdale not PB. Can you find a similar Flight so we can void and reissue. Thanks.

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Date: September 19, 2018 at 6:40:35 PM EDT

To:

Subject: Itinerary INCL TICKETNO for LACSON/RENATO A 27SEP18 NSXHSZ

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that if you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment for travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure location with trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel NSXHSZ
Record Locator

E-Ticket Number(s)

LACSO/R Ticket DL 0067183406109-19SEP

Thursday 27 Sep 18

Flight Information

Date	27 Sep 2018
Airline	Delta Air Lines
Airline Record Locator	HJMLLX
Flight/Class	DL 1206 L Economy Class
Origin	West Palm Beach, Palm Beach International
Destination	New York La Guardia, La Guardia
Departing	07:37 AM
Arriving	10:29 AM
Arrival Terminal	Terminal D
Estimated Time	2 Hrs 52 Mins
Stops	Non-stop
Seats	22C

ConfirmedEntry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing mail practices, please review the American Express Privacy Statement at www.americanexpress.com

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily room tax, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator regarding such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary or affiliates ("Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any damages, including consequential damages, arising from the use of Amex's travel services.

or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or flights, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of American Express.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that take into account various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for referrals. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide complimentary services that we perform for them, such as granting them access to our marketing channels and supporting technology initiatives. In addition, we receive compensation from suppliers when customers purchase American Express products to pay for supplier products and services. From time to time we may enter into other arrangements, including levels and types of compensation and incentives we receive, are subject to change. When recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. These factors may influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use profile and preference data for servicing purposes.

That's it, I haven't had coffee yet!!!

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.20.
- Ticket is non-refundable, \$200 change penalty applies plus difference in fare (which is higher than ticket value at the time of booking the future).
- **Thu 27 Sep - Delta 1428 - Economy - 2h 52m**
Departing: Fort Lauderdale Hollywood Airport, (FLL) at 7.25am
Arriving: New York La Guardia Airport, (LGA) at 10.17am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

ha! that's ok...it happens...another cup of coffee please!
Please issue the Delta flight at \$179.20. thanks

[REDACTED] I think I am half awake - I read Flight as Friday, sorry.

We can do Delta at \$179.20

DL 1428 27SEP FLL LGA 725A 1017A

Or, due to he has credit with Jet Blue of 179.20

B6 272 27SEP FLL LGA 608A 859A

New fare is \$139.20, using credit, ass collect is 110.00\$.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Date remains the same. Morning of 27th. We are only changing the outbound airport. Can be to any NY airport

Sent from my iPhone

New date Friday, September 28 or tomorrow?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Morning, VOIDED ticket, checking new date.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Morning Natasha. We need Renato to fly from Ft Lauderdale not PB. Can you find a similar Flight same day we can void and reissue. Thanks. Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 19, 2018 at 6:40:35 PM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for LACSON/RENATO A 27SEP18 NSXHSHZ

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot answer any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please login and add link to your bookmarked favorites for easy access in the future:

American Express Travel NSXHSHZ
Record Locator

E-Ticket Number(s)

LACSO/R Ticket DL 0067183406109-19SEP

Thursday 27 Sep 18

Flight Information

Date	27 Sep 2018
Airline	Delta Air Lines

Airline Record Locator	HJMLLX
Flight/Class	DL 1206 L Economy Class
Origin	West Palm Beach, Palm Beach International
Destination	New York La Guardia, La Guardia
Departing	07:37 AM
Arriving	10:29 AM
Arrival Terminal	Terminal D
Estimated Time	2 Hrs 52 Mins
Stops	Non-stop
Seats	22C

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up-to-date information for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information or its liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. To manage your email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort fees, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your stay regarding such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, damage, or expense, resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, cancellations, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) war, terrorism, or other aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures of travel suppliers, airlines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your needs. In identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent intermediary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets. We may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various services they perform for them, such as granting them access to our marketing channels, participating in marketing programs, or other services. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products and services. From time to time we may enter into other business relationships with suppliers and the terms, conditions, compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we consider, including supplier availability and your preferences. The relationships we have with suppliers may also influence our recommendations.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to not service you for servicing purposes.

No, my mistake, it was 189, and I put this amount first, then priced Jet Blue at 179, and for some reason (same reason I read Flight as Friday) changed delta pricing as well, drinking coffee now, I should be better now.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Please issue below ticket as shown...it went up \$10 or is that a typo? \$179.20 or \$189.20?

On Sep 20, 2018, at 10:14 AM, Natalia Molotkova <[\[REDACTED\]](#)> wrote:

That's it, I haven't had coffee yet!!!

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.20.
- Ticket is non-refundable, \$200 change penalty applies plus difference in fare (which is higher than ticket value in the future).
- **Thu 27 Sep - Delta 1428 - Economy - 2h 52m**
Departing: Fort Lauderdale Hollywood Airport, (FLL) at 7.25am
Arriving: New York La Guardia Airport, (LGA) at 10.17am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

ha! that's ok...it happens...another cup of coffee please!
Please issue the Delta flight at \$179.20. thanks

[REDACTED] I think I am half awake - I read Flight as Friday, sorry.

We can do Delta at \$179.20

DL 1428 27SEP FLL LGA 725A 1017A

Or, due to he has credit with Jet Blue of 179.20

B6 272 27SEP FLL LGA 608A 859A

New fare is \$139.20, using credit , ass collect is 110.00\$.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Date remains the same. Morning of 27th. We are only changing the outbound airport. Can be to any NY airport

Sent from my iPhone

New date Friday, September 28 or tomorrow?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Morning, VOIDED ticket, checking new date.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Morning Natasha. We need Renato to fly from Ft Lauderdale not PB. Can you find a similar Flight same day so we can void and reissue. Thanks. Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 19, 2018 at 6:40:35 PM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for LACSON/RENATO A 27SEP18 NSXHSZ

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel NSXHSZ
Record Locator**

E-Ticket Number(s)

LACSO/R Ticket DL 0067183406109-19SEP

Thursday 27 Sep 18

Flight Information

Date	27 Sep 2018
Airline	Delta Air Lines
Airline Record Locator	HJMLLX
Flight/Class	DL 1206 L Economy Class
Origin	West Palm Beach, Palm Beach International
Destination	New York La Guardia, La Guardia
Departing	07:37 AM
Arriving	10:29 AM
Arrival Terminal	Terminal D
Estimated Time	2 Hrs 52 Mins
Stops	Non-stop
Seats	22C

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. To manage your email practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or occupancy taxes, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your stay regarding such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss of life, limb, or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; (2) acts of God, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or other causes beyond the control of Amex; or (3) telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your needs. Amex acts as an intermediary in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets. From time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to Amex for referrals.

administrative services that we perform for them, such as granting them access to our marketing channels, supporting technology initiatives. In addition, we receive compensation from suppliers when customers use Express products to pay for supplier products and services. From time to time we may enter into other business arrangements, including levels and types of compensation and incentives we receive, are subject to change. When we change our itineraries, we may consider a number of factors, including supplier availability and your preferences. The recommendations we influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.

That's it, I haven't had coffee yet!!!

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$189.20.
- Ticket is non-refundable, \$200 change penalty applies plus difference in fare (which is higher than ticket value, so in case of cancellation, no value to use in the future).

• **Thu 27 Sep - Delta 1428 - Economy - 2h 52m**

Departing: Fort Lauderdale Hollywood Airport, (FLL) at 7.25am

Arriving: New York La Guardia Airport, (LGA) at 10.17am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

ha! that's ok...it happens...another cup of coffee please!

Please issue the Delta flight at \$179.20. thanks

[REDACTED] I think I am half awake - I read Flight as Friday, sorry.

We can do Delta at \$179.20

DL 1428 27SEP FLL LGA 725A 1017A

Or, due to he has credit with Jet Blue of 179.20

B6 272 27SEP FLL LGA 608A 859A

New fare is \$139.20, using credit , ass collect is 110.00\$.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Date remains the same. Morning of 27th. We are only changing the outbound airport. Can be to any NY airport but LGA preferred

Sent from my iPhone

New date Friday, September 28 or tomorrow?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Morning, VOIDED ticket, checking new date.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Morning Natasha. We need Renato to fly from Ft Lauderdale not PB. Can you find a similar Flight same day from Ft Lauderdale? I just booked this last night so we can void and reissue. Thanks.
Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Date: September 19, 2018 at 6:40:35 PM EDT
To: [REDACTED]
Subject: Itinerary INCL TICKETNO for LACSON/RENATO A 27SEP18 NSXHSZ

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel NSXHSZ
Record Locator

E-Ticket Number(s)

LACSO/R Ticket DL 0067183406109-19SEP

Thursday 27 Sep 18

Flight Information

Date	27 Sep 2018
Airline	Delta Air Lines
Airline Record Locator	HJMLLX
Flight/Class	DL 1206 L Economy Class
Origin	West Palm Beach, Palm Beach International
Destination	New York La Guardia, La Guardia
Departing	07:37 AM
Arriving	10:29 AM
Arrival Terminal	Terminal D
Estimated Time	2 Hrs 52 Mins
Stops	Non-stop
Seats	22C

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers

and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

