

**To:** Lesley Groff [REDACTED]  
**Cc:** [REDACTED]  
**From:** Russiantrains Support  
**Sent:** Mon 9/24/2018 9:47:18 PM  
**Subject:** Re: Please CANCEL Tickets order # [REDACTED]



Viktoria Kostuchenko

Dear Lesley,

Thank you for taking time to contact us.

I would like to confirm that your order has been cancelled and refund has been processed. Money will reach your account within a few business days.

In case you need any further help, please, do not hesitate to contact us and we will be glad to assist you.

Best regards,

Viktoria Kostuchenko  
Customer Support Specialist  
[Russiantrains.com](http://Russiantrains.com)

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