

To: lisa [REDACTED]
From: [REDACTED]
Sent: Tue 9/18/2018 2:18:35 PM
Subject: Re: From Dr. Merrell's Office

Lisa...Jeffrey cannot get into his file and is getting frustrated...can you please send to him alone, unencrypted? He is asking for this...you can fax to:
[REDACTED]

On Sep 17, 2018, at 4:16 PM, lisa <[REDACTED]> wrote:

Noted, thank you!

Sincerely,
Lisa Perez
Clinical Coordinator to
Dr. Woodson Merrell
44 East 67th Street, Suite 1B
New York, NY 10065
[REDACTED]

From: [REDACTED]

Sent: Monday, September 17, 2018 4:15 PM
To: lisa <[REDACTED]>
Subject: Re: From Dr. Merrell's Office

thanks Lisa...I asked Jeffrey and he will be setting up his own account.

On Sep 17, 2018, at 3:43 PM, [REDACTED] wrote:

Dear Mr. Epstein/[REDACTED]

Please be advised that I will next send you an encrypted email with your health information. This will have as the subject line "Your Encrypted Message Exchange Activation Information." (It may go to your spam folder if you don't protect it ahead of time; especially if this is your first email from our office.)

The message will prompt you to click on "Create an account and read your message". Upon clicking that option, you will be brought to a page called "Message Pickup Center", where you will register your information, and create a password. Please remember your password, as you will be prompted to enter it every time you receive an encrypted email. Also save a copy of any attachment in an accessible place, as attachments will eventually expire after 30 days of receiving the email from our office.

If you cannot open it, let me know and we can mail or fax.

Sincerely,
Lisa Perez
Clinical Coordinator to
Dr. Woodson Merrell

44 East 67th Street, Suite 1B
New York, NY 10065

A solid black rectangular box used to redact a handwritten signature.