

To: [REDACTED]
From: Natalia Molotkova
Sent: Wed 9/26/2018 6:20:38 PM
Subject: Change Valdson and Maria's tickets VRTHNP

Title: American Express ®

Please, thank you.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

exactly..the name is all there...just in different order...I will let you know once I hear from him...

On Sep 26, 2018, at 2:14 PM, Natalia Molotkova [REDACTED] wrote:

Yes, when you don't see actual copy of passport and it is foreign name - you never know. Let me know, I can check if the components are on the itinerary.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

not sure...I asked Valdson if they had a problem and he has not responded yet...I did not know either...I have the information you can keep in our profile as well...

On Sep 26, 2018, at 2:03 PM, Natalia Molotkova <natalia.molotkova@centurion.com> wrote:

If they had a problem, I can definitely change the order of the name, let me call Americans. Why they have not before?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

ok..

On Sep 26, 2018, at 1:34 PM, Natalia Molotkova [REDACTED] wrote:

Before you emailed it to me as one line, no separation where first name, where second. Can you make the name like it is in the record?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

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Hours: Mon through Friday 9AM-530PM EST

Natasha...Valdson just send me an email stating the below re their names....does it matter?
But correct name. On P it is:

Vieira Cotrin
Valdson
Gomes de Melo
Maria da Conceição

On Sep 26, 2018, at 9:46 AM, Natalia Molotkova [REDACTED] > w

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$414.00 (add collect, exchange).
- Ticket is non-refundable, EUR180.00 change penalty applies plus difference in fare
- **Fri 28 Sep - American Airlines 44 - Economy - 7h 35m**
Departing: New York John F Kennedy Airport, (JFK) at 6.10pm
Arriving: Paris Charles de Gaulle Airport, (CDG) at 7.45am

Please reply to this email and provide your authorization to proceed.

Regards,
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[REDACTED]

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darn...ok...then we change to the same flight back but on Friday...thank you!

Only one direct flight per day - evening - with Americans. Even connecting flight not going to Paris arrival to Paris is only 50 minutes earlier than direct.

None of the airlines have morning flights from NYC to Paris, only over night.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
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is there a morning flight also on Friday?

Yes, there is 6:10pm departure flight from JFK on September 28 Friday, add collect will be \$100

Regards,
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Centurion Relationship Manager
[REDACTED]
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Morning. We need to change Valdson and Maria's tickets to return to Paris on Friday. Is that possible?

Currently they are to depart Saturday
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Sent from my iPhone

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[REDACTED]

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[REDACTED]

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(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Morning. We need to change Valdson and Maria's tickets to return to Paris on Friday. Is there

Currently they are to depart Saturday
6:10pm Valdson and Maria to depart JFK via AA#44 (Rec. Loc#VRTHNP)

Sent from my iPhone

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thank you!

On Sep 26, 2018, at 9:53 AM, Natalia Molotkova <[REDACTED]> wrote:

Exchange should be done by the end of today.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Please change the tickets as stated below. thanks

On Sep 26, 2018, at 9:46 AM, Natalia Molotkova > w

Your response is required to complete this reservation. Prices and availability are subject to change.

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- Ticket is non-refundable, EUR180.00 change penalty applies plus difference in fare.

• **Fri 28 Sep - American Airlines 44 - Economy - 7h 35m**

Departing: New York John F Kennedy Airport, (JFK) at 6.10pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 7.45am

Please reply to this email and provide your authorization to proceed.

Regards,
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Centurion Relationship Manager

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Only one direct flight per day - evening - with Americans. Even connecting flight not going to Paris arrival to Paris is only 50 minutes earlier than direct.

None of the airlines have morning flights from NYC to Paris, only over night.

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Centurion Relationship Manager

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Before you emailed it to me as one line, no separation where first name, where second. Can you ask them if it's correct in the record?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Natasha...Valdson just send me an email stating the belwo re their names....does it matter?

But correct name. On P it is:

Vieira Cotrin

Valdson

Gomes de Melo

Maria da Conceição

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Hours: Mon through Friday 9AM-530PM EST

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Yes, when you don't see actual copy of passport and it is foreign name - you never know. Let me know, I can correct name, if they had problem before, still all name components are on the itinerary.

Regards,
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Centurion Relationship Manager

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not sure...I asked Valdson if they had a problem and he has not responded yet...I did not know either...I have made a notation in my contacts re the order of their names. you can keep in our

profile as well...

On Sep 26, 2018, at 2:03 PM, Natalia Molotkova <[REDACTED]> wrote:

If they had a problem, I can definitely change the order of the name, let me call Americans. Why they didn't s before?

Regards,
Natalia (Natasha) Molotkova
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[REDACTED]

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Hours: Mon through Friday 9AM-530PM EST

is there a morning flight also on Friday?

Yes, there is 6:10pm departure flight from JFK on September 28 Friday, add collect will be added.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Morning. We need to change Valdson and Maria's tickets to return to Paris on Friday. Is that possible?

Currently they are to depart Saturday
6:10pm Valdson and Maria to depart JFK via AA#44 (Rec. Loc#VRTHNP)

Sent from my iPhone

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Natasha...Valdson just send me an email stating the below re their names....does it matter?

But correct name. On P it is:

Vieira Cotrin
Valdson
Gomes de Melo
Maria da Conceição

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If they had a problem, I can definitely change the order of the name, let me call Americans. Why they didn't say anything about name beeing in wrong order before?

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Exchange should be done by the end of today.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Please change the tickets as stated below. thanks

On Sep 26, 2018, at 9:46 AM, Natalia Molotkova - [REDACTED] wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$414.00 (add collect, exchange).
- Ticket is non-refundable, EUR180.00 change penalty applies plus difference in fare

• **Fri 28 Sep - American Airlines 44 - Economy - 7h 35m**

Departing: New York John F Kennedy Airport, (JFK) at 6.10pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 7.45am

Please reply to this email and provide your authorization to proceed.

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None of the airlines have morning flights from NYC to Paris, only over night.

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[REDACTED]

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is there a morning flight also on Friday?

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Before you emailed it to me as one line, no separation where first name, where second. Can you ask them if they had problem with outbound flight with the name like it is in the record?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager




(877) 877-0987

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Natasha...Valdson just send me an email stating the below re their names....does it matter?

But correct name. On P it is:

Vieira Cotrin
Valdson
Gomes de Melo
Maria da Conceição

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service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

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(011) 611-6961

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