

To: Amex Centurian Travel[redacted]  
From: [redacted]  
Sent: Mon 10/1/2018 2:39:01 PM  
Subject: Re: Itinerary INCL TICKETNO for [redacted] 03OCT1 8 YYEXVD

actually it was Oliver who told me last night (I think that was his name)...so do we have a credit for future use minus the \$100 change fee plus dif in fare?

On Oct 1, 2018, at 10:22 AM, Natalia Molotkova

[redacted] wrote:

No, I didn't tell you it was refundable.

Here is my disclosure from September 25, you authorized ticketing:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$536.90.
- Ticket is non-refundable, \$100.00 change penalty applies plus difference in fare
- Code share: AIR FRANCE

• **Wed 03 Oct - Ukraine Intl Airlines 129 - Coach - 3h 25m**

Departing: Boryspil Intl Airport, Kiev (KBP) at 7.30pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 9.55pm

• **Fri 05 Oct - Ukraine Intl Airlines 9282 - Coach 3h 0m**

OPERATED BY AIR FRANCE

Departing: Paris Charles de Gaulle Airport, (CDG) at 8.40pm

Arriving: Boryspil Intl Airport, Kiev (KBP) at 12.40am

Please reply to this email and provide your authorization to proceed.

I am not sure who told you that ticket refundable, I do see refund was requested, it will be rejected, due to tic

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[redacted]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we cancelled this trip. I was told it was fully refundable...can you please make sure for us?

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>

**Subject: Itinerary INCL TICKETNO for BIELOVA/DARIIA 03OCT18 YYEXVD**

**Date:** September 30, 2018 at 1:26:56 PM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for details. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel YYEXVD  
Record Locator**

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**E-Ticket Number(s)**

[REDACTED] Ticket PS 5667185129404-25SEP

**Wednesday 03 Oct 18**

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**Other Information**

CITIZENS OF UKRAINE MUST CARRY A VALID PASSPORT

**Wednesday 03 Apr 19**

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**Other Information**

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