

To: [REDACTED]
From: Bella Klein
Sent: Thur 10/11/2018 5:27:56 PM
Subject: Re: upgrade for my iPhone?

it should be available as you purchased your phone from Apple, not ATT.

Thank you,
Bella
[REDACTED]

> On Oct 11, 2018, at 1:24 PM, [REDACTED] wrote:
>
> Hi Bella....can you find out when my iPhone is available for an upgrade? I just tried to figure out by touching *639# on my phone but the message I receive back is: "this information is not available for your account type"
>
> or let me know how I can find out...account name, etc and I can call. Thank you!
[REDACTED]