

To: [REDACTED]
From: Bella Klein
Sent: Thur 10/11/2018 5:39:00 PM
Subject: Re: upgrade for my iPhone?

Usually JE is telling when to upgrade everybody phones, but probably doesn't consider the latest upgrade is good enough

Thank you,
Bella

[REDACTED]

> On Oct 11, 2018, at 1:24 PM, [REDACTED] > wrote:
>
> Hi Bella...can you find out when my iPhone is available for an upgrade? I just
tried to figure out by touching *639# on my phone but the message I receive back
is: "this information is not available for your account type"
>
> or let me know how I can find out...account name, etc and I can call. Thank you!

[REDACTED]