

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 10/4/2018 8:34:02 PM
Subject: Credit Card Authorization Form

Title: American Express ®

FAX went through, calling hotel.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

They gave me different fax number, meanwhile, can you create copy of the form with only last 4 digits of the card? That is the only way they will accept form over the email. I will call them and provide full number over the phone.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Very odd thank you

Sent from my iPhone

Fax is not going through, will ask them if can email.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]



Hours: Mon through Friday 9AM-530PM EST

??

Sent from my iPhone

Yes, just waiting for fax report first.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Can you follow up with them and make sure they receive also for me ??

Sent from my iPhone

appreciate it!

Sure, with great pleasure!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

noooooooooo! I hate when you leave!!

but what can I do....

I hope you have a great time!

...and I do need your help however...I don't have a real fax machine..I fax from my computer ...I have tried now 3 times to get the 'fax' to go through and it is coming back "unsuccessful"...can you please send to the Four Seasons? I will send you the form and in next mail send you JE passport

You are doing my job!!!! Thank you!

 I will be off starting tomorrow, back on October 12.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager


Hours: Mon through Friday 9AM-530PM EST

I called the Four Seasons...they told me it is ok and to fax right now! I have done so
1

this form states it must be received 72 hours prior to the date of arrival,...it is less than 72 hours...will that be a problem?

Thank you!!

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager


Hours: Mon through Friday 9AM-530PM EST

I can do it! thank you!

If you have fax, you can fax it yourself, with copy of his card and ID, if not, I can do it, if you fill it and send me back.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Good Afternoon,

I have attached below the Credit Card Authorization form to be completed 72 Hours prior to date of arrival and faxed back to 407-313-8092 at your earliest convenience. Kindly advise if we may be of any further assistance planning this upcoming stay. Have a great day.

Warm Regards,

Alicia Geiser
Reservations and Communications Agent
Four Seasons Resort Orlando at Walt Disney World® Resort
10100 Dream Tree Boulevard, Golden Oak, FL 32836, USA
voice: 407-313-7777
email: resortreservations.orlando@fourseasons.com
web: <http://www.fourseasons.com/orlando>

American Express made the following annotations

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited.

If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Thank you."

American Express a ajouté le commentaire suivant le

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