

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Fri 10/12/2018 1:56:05 PM
Subject: Re: Itinerary for [REDACTED] 06OCT18 [REDACTED]

oh! you are back today! that's right! yea!!
we wound up NOT canceling...all fine! thanks

On Oct 12, 2018, at 9:54 AM, Natalia Molotkova

<[REDACTED]> wrote:

Sorry, Lesley, wasn't here, was gone for a week, did you get help on it?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thank you for your email. I am currently out of the office.

unbelievable. I am being told to cancel the whole Disney trip...I know we are within cancellation , but could y

Begin forwarded message:

From: "American Express Travel" [REDACTED]
Subject: Itinerary for [REDACTED] 06OCT18 [REDACTED]
Date: October 4, 2018 at 12:37:26 PM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel [REDACTED]
Record Locator

Saturday 06 Oct 18

Hotel Information

Hotel	FOUR SEASONS WALT DISNEY WORLD
Address	10100 Dream Tree Blvd ORLANDO FL 32836
Telephone	1-407-3137777
Check In Date	Sat 06 Oct 2018
Check Out Date	Mon 08 Oct 2018
Confirmation Number	[REDACTED]
Base Rate	USD 949.00 / per night May be subject to local taxes, service charges, and daily resort fees if applicable
Cancellation Policy	Cancel 5 Days Prior To Arrival

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for download.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or service fees, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before you make your travel arrangements.

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