

**To:** merwin dela cruz[REDACTED]  
**Cc:** Lesley Groff[REDACTED]  
**From:** [REDACTED]  
**Sent:** Sat 10/13/2018 3:46:37 PM  
**Subject:** 11 B internet not working again

Hi Merwin,

Hope all is well.

I have been having issues with my internet again. At this time network exists but my computer can't connect nether my printer... I tried everything I can for thbould past two days: restart my computer, run diagnostics, restart network, clean DNS sever but it keeps saying " 11 B can't be joined" . Please advise. Thank you

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Sincerely [REDACTED]