

To: [REDACTED]
Cc: [REDACTED]
From: Merwin Dela cruz
Sent: Sat 10/13/2018 4:34:54 PM
Subject: Re: 11 B internet not working again

Did you restart the modem?

Merwin Dela Cruz
[REDACTED]

> On Oct 13, 2018, at 11:46 AM, [REDACTED] wrote:
>
> Hi Merwin,
>
> Hope all is well.
> I have been having issues with my internet again. At this time network exists
but my computer can't connect nether my printer... I tried everything I can for
thbcould past two days: restart my computer, run diagnostics, restart network,
clean DNS sever but it keeps saying " 11 B can't be joined" . Please advise.
Thank you
> --
> Sincerely ! [REDACTED]