

**To:** Amex Centurian Travel [REDACTED]  
**From:** [REDACTED]  
**Sent:** Mon 10/1/2018 4:34:42 PM  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 03OCT1 8 YYEXVD

darn...ok...is what it is!

On Oct 1, 2018, at 11:03 AM, Natalia Molotkova  
<[REDACTED]> wrote:

No, I will talk to Oliver, may be he read fare rules incorrectly. He did request refund, let's see (it will be reject

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

actually it was Oliver who told me last night (I think that was his name)...so do we have a credit for future use

On Oct 1, 2018, at 10:22 AM, Natalia Molotkova <[REDACTED]> wrote:

No, I didn't tell you it was refundable.

Here is my disclosure from September 25, you authorized ticketing:

Your response is required to complete this reservation. Prices and availability are subject to change

- Total air reservation, including taxes and fees: \$536.90.
- Ticket is non-refundable, \$100.00 change penalty applies plus difference in fare
- Code share: AIR FRANCE

• **Wed 03 Oct - Ukraine Intl Airlines 129 - Coach - 3h 25m**

Departing: Boryspil Intl Airport, Kiev (KBP) at 7.30pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 9.55pm

• **Fri 05 Oct - Ukraine Intl Airlines 9282 - Coach 3h 0m**

OPERATED BY AIR FRANCE

Departing: Paris Charles de Gaulle Airport, (CDG) at 8.40pm

Arriving: Boryspil Intl Airport, Kiev (KBP) at 12.40am

Please reply to this email and provide your authorization to proceed.

I am not sure who told you that ticket refundable, I do see refund was requested, it will be rejected, du

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we cancelled this trip. I was told it was fully refundable...can you please make sure for

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 03OCT18 YYEXVD  
**Date:** September 30, 2018 at 1:26:56 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot answer your questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary details. Your Centurion Travel Service travel plans have been posted to a secure website for your details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

**American Express Travel YYEXVD  
Record Locator**

#### **E-Ticket Number(s)**

[REDACTED] Ticket PS 5667185129404-25SEP

**Wednesday 03 Oct 18**

#### **Other Information**

CITIZENS OF UKRAINE MUST CARRY A VALID PASSPORT

Wednesday 03 Apr 19

## Other Information

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Centurion Relationship Manager

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