

**To:** Merwin Dela cruz [REDACTED]  
**Cc:** Lesley Groff [REDACTED]  
**From:** [REDACTED]  
**Sent:** Sat 10/13/2018 9:21:54 PM  
**Subject:** Re: 11 B internet not working again

Yes, seems to work now! Thanks

On Sat, Oct 13, 2018 at 12:34 PM Merwin Dela cruz <[REDACTED]> wrote:

Did you restart the modem?

Merwin Dela Cruz  
[REDACTED]

> On Oct 13, 2018, at 11:46 AM, [REDACTED] wrote:

>

> Hi Merwin,

>

> Hope all is well.

> I have been having issues with my internet again. At this time network exists but my computer can't connect nether my printer... I tried everything I can for thbcould past two days: restart my computer, run diagnostics, restart network, clean DNS sever but it keeps saying " 11 B can't be joined" . Please advise. Thank you

> --

> Sincerely [REDACTED]

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[REDACTED]