

To: Bella Klein [REDACTED]
From: [REDACTED]
Sent: Tue 10/16/2018 3:35:04 PM
Subject: Re: Help! Can we get some money back from Four Season s?

all we can do is ask. Maybe with Natasha's help and status at Amex they will refund something.
we will see.

On Oct 16, 2018, at 11:32 AM, Bella Klein <[REDACTED]> wrote:

that is terrible, this why he was looking for charges..

Thank you,

Bella

[REDACTED]

On Oct 16, 2018, at 11:18 AM, [REDACTED]
wrote:

ok, darn...let me know...hoping we can get one night back!

On Oct 16, 2018, at 11:15 AM, Natalia Molotkova
<natalia.molotkova@centurion.com> wrote:

I doubt it, it was not even cancellation, it was no show, will try, but have a feeling answer will be

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...As it turns out, [REDACTED] did NOT go on the Disney trip....would it be possible to see
looking very closely at all his Amex charges and saw we were charged for the hotell...I don't know
could you see what you can do for us?

American Express Travel KAF CWJ
Record Locator

Saturday 06 Oct 18

Hotel Information

Hotel	FOUR SEASONS WALT DISNEY WORLD
Address	10100 Dream Tree Blvd ORLANDO FL 32836
Telephone	1-407-3137777
Check In Date	Sat 06 Oct 2018
Check Out Date	Mon 08 Oct 2018
Confirmation Number	64614SB032685
Base Rate	USD 949.00 / per night May be subject to local taxes, service charge and daily resort fees if applicable
Cancellation Policy	Cancel 5 Days Prior To Arrival
Confirmed	

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