

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 10/18/2018 8:24:12 PM
Subject: Re: ticket for [REDACTED]...change to earlier flight ... [REDACTED]

please issue ticket as stated below!

On Oct 18, 2018, at 4:23 PM, [REDACTED]
<[REDACTED]> wrote:

I asked silly question, LOL:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$200.70.
- Ticket is non-refundable, <\$41.00 change/cancel penalty applies plus difference in fare.
- Code share: ROSSIYA AIRLINES
- **Tue 23 Oct - Aeroflot 6627 - Economy - 4h 50m**

OPERATED BY ROSSIYA AIRLINES

Departing: Pulkovo Airport, St. Petersburg (LED) at 7.55am

Arriving: Ben Gurion Intl Airport, Tel Aviv (TLV) at 12.45pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]
Centurion Relationship Manager
[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

COACH for sure!

Business or coach?

Regards,

[REDACTED] ([REDACTED]) [REDACTED]
Centurion Relationship Manager
[REDACTED] @ [REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Let me have a look.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi [REDACTED]...we have this flight on HOLD...but [REDACTED] prefers the earlier flight on Aeroflot. please issue aerot
Aeroflot depart 7:55am arrive Tel Aviv 12:45pm for \$200.70

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Itinerary for [REDACTED] 23OCT18 [REDACTED]
Date: October 18, 2018 at 11:14:13 AM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept
you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for
your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure web
link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

American Express Travel [REDACTED]
Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authority
contact your travel office by 7:47 AM on October 19, or this entire reservation will automatically cancel.

Tuesday 23 Oct 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO ISRAEL

Flight Information

Date	23 Oct 2018
Airline	Ural Airlines [REDACTED]
Airline Record Locator	[REDACTED]
Flight/Class	U6 887 A Economy Class
Origin	St Petersburg, Pulkovo
Destination	Tel Aviv Yafo, Ben Gurion Intl
Departing	03:10 PM
Arriving	08:00 PM
Departure Terminal	Terminal Pulkovo 1
Arrival Terminal	Terminal T3
Estimated Time	4 Hrs 50 Mins
Stops	Non-stop
Seats	17A

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained therein.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. To learn more about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for download information.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or service fees, are not covered by your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator about the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions or commissions of travel suppliers, including, but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment.

itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are a party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives, targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may compensate us for various marketing and administrative services that we perform for them, such as grants, channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products. We may enter into other business relationships with suppliers and these arrangements, including levels and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider, including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

[REDACTED] State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.