

To: lesley.jee@gmail.com[ ]  
From: [ ]  
Sent: Fri 10/12/2018 9:11:27 PM  
Subject: Itinerary for [ ] 15OCT18 [ ]

Title: American Express ®

And I do need your official answer, thank you very much.

Regards,

[ ] ([ ]) [ ]

Centurion Relationship Manager

[ ]

[ ]

Hours: Mon through Friday 9AM-530PM EST

Yes!! Thank you. Just wanted to answer officially for you

Sent from my iPhone

On Oct 12, 2018, at 5:04 PM, [ ] [ ] <[ ]> wrote:

-

Done!!!

Regards,

[ ] ([ ]) [ ]

Centurion Relationship Manager

[ ]

[ ]

Hours: Mon through Friday 9AM-530PM EST

??yes! Issue tickets!

Sent from my iPhone

On Oct 12, 2018, at 4:59 PM, [ ] [ ] <[ ]> wrote:

-

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Wait. I found it. He must be looking at something else on his Amex. This is \$3312.68. All good.  
Thanks

Sent from my iPhone

On Oct 12, 2018, at 3:19 PM, [REDACTED] <[REDACTED]> wrote:

-

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]  
**Date:** October 12, 2018 at 9:33:52 AM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

**View your Trips**

Travel Arrangements for

[REDACTED]

**American Express Travel** [REDACTED]  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

### Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 2268</b> I Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943</b> K Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
<b>Confirmed</b>	

**Tuesday 16 Oct 18**

## Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	██████████
Flight/Class	<b>AA 943</b>   Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

## Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	██████████
Flight/Class	<b>AA 2572</b>   Business Class
Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



I see this? I don't see disclosed. Can you send again. Or just tell me. Did they go up from the time I was quoted to \$3200? That's almost double

Sent from my iPhone

You never responded on that.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]



Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>

**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]  
**Date:** October 12, 2018 at 9:33:52 AM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for

[REDACTED]

**American Express Travel [REDACTED]**  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

#### Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

#### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AA 2268</b>   Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM

Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943 K</b> Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
<b>Confirmed</b>	

Tuesday 16 Oct 18

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943 I</b> Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 2572 I</b> Business Class

Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F

**Confirmed**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also

provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



So sorry. Crazy day. I see it now. He must be looking at something else

Sent from my iPhone

On Oct 12, 2018, at 4:57 PM, [REDACTED] <[REDACTED]> wrote:

You never responded on that.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>

**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]

**Date:** October 12, 2018 at 9:33:52 AM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for

[REDACTED]

**American Express Travel** [REDACTED]  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

**Other Information**

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

**Flight Information**

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	<span style="background-color: black; color: black;">[REDACTED]</span>
Flight/Class	<b>AA 2268</b> I Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

**Flight Information**

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	<span style="background-color: black; color: black;">[REDACTED]</span>
Flight/Class	<b>AA 943</b> K Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop



**Confirmed**

**Tuesday 16 Oct 18**

### **Flight Information**

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943</b>   Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### **Flight Information**

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 2572</b>   Business Class
Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).  
© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3312.68 (\$1656.34 per ticket)**.
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[Redacted Signature]

Centurion Relationship Manager

[Redacted Name]

[Redacted Title]

Hours: Mon through Friday 9AM-530PM EST

Wait. I found it. He must be looking at something else on his Amex. This is \$3312.68. All good.  
Thanks

Sent from my iPhone

On Oct 12, 2018, at 3:19 PM, [REDACTED] <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]  
Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>  
**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]  
**Date:** October 12, 2018 at 9:33:52 AM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for

**American Express Travel**  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

**Other Information**

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

**Flight Information**

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	
Flight/Class	<b>AA 2268</b> I Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

**Flight Information**

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	
Flight/Class	<b>AA 943</b> K Economy Class
Origin	Miami, Miami International

Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
<b>Confirmed</b>	

**Tuesday 16 Oct 18**

### **Flight Information**

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943</b>   Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### **Flight Information**

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 2572</b>   Business Class
Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or

incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.



[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



I see this? I don't see disclosed. Can you send agai. Or just tell me. Did they go up from the time I was quoted to \$3200? That's almost double

Sent from my iPhone

You never responded on that.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm  
Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm  
Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]  
**Date:** October 12, 2018 at 9:33:52 AM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for

[REDACTED]

**American Express Travel [REDACTED]**  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

**Other Information**

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 2268</b>   Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943</b> K Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
<b>Confirmed</b>	

**Tuesday 16 Oct 18**

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943</b>   Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM

Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

## Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	<b>[REDACTED]</b>
Flight/Class	<b>AA 2572</b>   Business Class
Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury,

expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Done!!!

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

??yes! Issue tickets!

Sent from my iPhone

On Oct 12, 2018, at 4:59 PM, [REDACTED] <[REDACTED]> wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[natalia.molotkova@centurion.com](mailto:natalia.molotkova@centurion.com)

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Wait. I found it. He must be looking at something else on his Amex. This is \$3312.68. All good.  
Thanks

Sent from my iPhone

On Oct 12, 2018, at 3:19 PM, [REDACTED] <[REDACTED]> wrote:

-

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.



Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>

**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]

**Date:** October 12, 2018 at 9:33:52 AM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for

**American Express Travel**  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

#### **Other Information**

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

#### **Flight Information**

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	
Flight/Class	<b>AA 2268</b>   Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

#### **Flight Information**

Date	15 Oct 2018
------	-------------

Airline	<b>American Airlines</b>
Airline Record Locator	██████████
Flight/Class	<b>AA 943</b> K Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
<b>Confirmed</b>	

**Tuesday 16 Oct 18**

### **Flight Information**

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	██████████
Flight/Class	<b>AA 943</b> I Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### **Flight Information**

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	██████████
Flight/Class	<b>AA 2572</b> I Business Class
Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED], Washington State Seller of Travel Registration Number: [REDACTED], Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



I see this? I don't see disclosed. Can you send agai. Or just tell me. Did they go up from the time I was quoted to \$3200? That's almost double

Sent from my iPhone

You never responded on that.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am  
Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**  
Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm  
Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**  
Departing: Miami Airport, (MIA) at 6.25pm  
Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>

**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]

**Date:** October 12, 2018 at 9:33:52 AM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for

[REDACTED]

**American Express Travel** [REDACTED]  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

Monday 15 Oct 18

### Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 2268</b>   Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943</b> K Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
<b>Confirmed</b>	

Tuesday 16 Oct 18

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943</b>   Business Class



Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	
Flight/Class	<b>AA 2572</b>   Business Class
Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the

existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



So sorry. Crazy day. I see it now. He must be looking at something else

Sent from my iPhone

On Oct 12, 2018, at 4:57 PM, [REDACTED] <[REDACTED]> wrote:

You never responded on that.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

**Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

**Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>

**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]

**Date:** October 12, 2018 at 9:33:52 AM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address

that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

**View your Trips**

Travel Arrangements for

[REDACTED]

**American Express Travel**  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

### **Other Information**

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

### **Flight Information**

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AA 2268</b>   Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop

Seats 5E, 5F  
**Confirmed**

### Flight Information

Date 15 Oct 2018  
Airline **American Airlines**  
Airline Record Locator [REDACTED]  
Flight/Class **AA 943 K Economy Class**  
Origin Miami, Miami International  
Destination Charlotte Amalie, Cyril E King Airport  
Departing 10:34 AM  
Arriving 01:17 PM  
Estimated Time 2 Hrs 43 Mins  
Stops Non-stop  
**Confirmed**

Tuesday 16 Oct 18

### Flight Information

Date 16 Oct 2018  
Airline **American Airlines**  
Airline Record Locator [REDACTED]  
Flight/Class **AA 943 I Business Class**  
Origin Charlotte Amalie, Cyril E King Airport  
Destination Miami, Miami International  
Departing 02:22 PM  
Arriving 05:23 PM  
Estimated Time 3 Hrs 1 Min  
Stops Non-stop  
Seats 4E, 4F  
**Confirmed**

### Flight Information

Date 16 Oct 2018  
Airline **American Airlines**  
Airline Record Locator [REDACTED]  
Flight/Class **AA 2572 I Business Class**  
Origin Miami, Miami International  
Destination New York, John F Kennedy International  
Departing 06:25 PM  
Arriving 09:26 PM

Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F

**Confirmed**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use

the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: **\$3312.68 (\$1656.34 per ticket)**.
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

**Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

**Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.



Regards,

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Wait. I found it. He must be looking at something else on his Amex. This is \$3312.68. All good.  
Thanks

Sent from my iPhone

On Oct 12, 2018, at 3:19 PM, < > wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

**Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

**Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]  
**Date:** October 12, 2018 at 9:33:52 AM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

#### View your Trips

Travel Arrangements for

[REDACTED]

**American Express Travel** [REDACTED]  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

#### Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

#### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AA 2268</b>   Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International

Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

### Flight Information

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943 K</b> Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
<b>Confirmed</b>	

Tuesday 16 Oct 18

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943 I</b> Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████

Flight/Class	<b>AA 2572 I Business Class</b>
Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F

**Confirmed**

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party

and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.



I see this? I don't see disclosed. Can you send agai. Or just tell me. Did they go up from the time I was quoted to \$3200? That's almost double

Sent from my iPhone

You never responded on that.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$3312.68 (\$1656.34 per ticket).
- Ticket is non-refundable, \$200.00 change/cancel penalty applies plus difference in fare

• **Mon 15 Oct - American Airlines 2268 - Business - 3h 10m**

Departing: New York John F Kennedy Airport, (JFK) at 6.29am

Arriving: Miami Airport, (MIA) at 9.39am

**Mon 15 Oct - American Airlines 943 - Economy - 2h 43m**

Departing: Miami Airport, (MIA) at 10.34am

Arriving: Cyril E. King Airport, St. Thomas (STT) at 1.17pm

• **Tue 16 Oct - American Airlines 943 - Business - 3h 1m**

Departing: Cyril E. King Airport, St. Thomas (STT) at 2.22pm

Arriving: Miami Airport, (MIA) at 5.23pm

**Tue 16 Oct - American Airlines 2572 - Business - 3h 1m**

Departing: Miami Airport, (MIA) at 6.25pm

Arriving: New York John F Kennedy Airport, (JFK) at 9.26pm

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

I haven't forgotten, ding it now.

Regards,

[REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Tickets?

Sent from my iPhone

On it.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please purchase the **BIZ seats** for [REDACTED] and [REDACTED]! thank you!

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>

**Subject:** Itinerary for [REDACTED] 15OCT18 [REDACTED]

**Date:** October 12, 2018 at 9:33:52 AM EDT

**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Trips](#)

Travel Arrangements for

[REDACTED]



**American Express Travel**  
**Record Locator**

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on October 12, or this entire reservation will automatically cancel.

**Monday 15 Oct 18**

**Other Information**

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

**Flight Information**

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	
Flight/Class	<b>AA 2268</b> I Business Class
Origin	New York, John F Kennedy International
Destination	Miami, Miami International
Departing	06:29 AM
Arriving	09:39 AM
Departure Terminal	Terminal 8
Estimated Time	3 Hrs 10 Mins
Stops	Non-stop
Seats	5E, 5F
<b>Confirmed</b>	

**Flight Information**

Date	15 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	
Flight/Class	<b>AA 943</b> K Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	10:34 AM
Arriving	01:17 PM
Estimated Time	2 Hrs 43 Mins

Stops  
**Confirmed**

Non-stop

**Tuesday 16 Oct 18**

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 943</b>   Business Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	Miami, Miami International
Departing	02:22 PM
Arriving	05:23 PM
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Flight Information

Date	16 Oct 2018
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA 2572</b>   Business Class
Origin	Miami, Miami International
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	09:26 PM
Arrival Terminal	Terminal 8
Estimated Time	3 Hrs 1 Min
Stops	Non-stop
Seats	4E, 4F
<b>Confirmed</b>	

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy)

See attached itinerary PDF or link for full terms and conditions.

**PDF itinerary attachment:**

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: [REDACTED]. Washington State Seller of Travel Registration Number: [REDACTED]. Iowa: TA# [REDACTED] Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

