

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 10/18/2018 8:28:50 PM
Subject: Re: ticket for [REDACTED]...change to earlier flight ...UHRCNI

thanks

On Oct 18, 2018, at 4:27 PM, Natalia Molotkova
[REDACTED] wrote:

Yes, Ma'am!!!

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

please issue ticket as stated below!

On Oct 18, 2018, at 4:23 PM, Natalia Molotkova [REDACTED] wrote:

I asked silly question, LOL:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$200.70.
- Ticket is non-refundable, <\$41.00 change/cancel penalty applies plus difference in fare.
- Code share: ROSSIYA AIRLINES
- **Tue 23 Oct - Aeroflot 6627 - Economy - 4h 50m**
OPERATED BY ROSSIYA AIRLINES
Departing: Pulkovo Airport, St. Petersburg (LED) at 7.55am
Arriving: Ben Gurion Intl Airport, Tel Aviv (TLV) at 12.45pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

COACH for sure!

Business or coach?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Let me have a look.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we have this flight on HOLD...but [REDACTED] prefers the earlier flight on Aeroflot. please issue
Aeroflot depart 7:55am arrive Tel Aviv 12:45pm for \$200.70

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Itinerary for LEIBINA/ANNA 23OCT18 UHRCNI
Date: October 18, 2018 at 11:14:13 AM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot be used for replies. If you have any questions, please contact Centurion Travel Service at [REDACTED]

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary to review
your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure link
link to view your trip details and add link to your bookmarked favorites for easy access in the future.

[View your Trips](#)

American Express Travel UHRCNI

Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketed. Please contact your travel office by 7:47 AM on October 19, or this entire reservation will automatically cancel.

Tuesday 23 Oct 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO ISRAEL

Flight Information

Date	23 Oct 2018
Airline	Ural Airlines
Airline Record Locator	V97ALE
Flight/Class	U6 887 A Economy Class
Origin	St Petersburg, Pulkovo
Destination	Tel Aviv Yafo, Ben Gurion Intl
Departing	03:10 PM
Arriving	08:00 PM
Departure Terminal	Terminal Pulkovo 1
Arrival Terminal	Terminal T3
Estimated Time	4 Hrs 50 Mins
Stops	Non-stop
Seats	17A

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the information provided and expressly disclaims any liability for any inaccurate or incomplete information.

You may receive customer service emails even if you have requested not to receive email marketing. For more information about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to web software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily room tax, are payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel for the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiary (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be responsible for expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omission or commission limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of transportation itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of government, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities or any other cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that may be influenced by various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, Amex acts as an agent, not a party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as a result of our efforts to meet targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain travel arrangements may include compensation to us for various marketing and administrative services that we perform for them, such as providing access to travel channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from our customers use the American Express Card or other American Express products to pay for supplier purchases. We may enter into other business relationships with suppliers and these arrangements, including level of commission and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we consider factors including supplier availability and your preferences. The relationships we have with suppliers may also influence the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to modify terms and conditions for any purposes.

I asked silly question, LOL:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$200.70.
- Ticket is non-refundable, <\$41.00 change/cancel penalty applies plus difference in fare.
- Code share: ROSSIYA AIRLINES
- **Tue 23 Oct - Aeroflot 6627 - Economy - 4h 50m**
OPERATED BY ROSSIYA AIRLINES
Departing: Pulkovo Airport, St. Petersburg (LED) at 7.55am
Arriving: Ben Gurion Intl Airport, Tel Aviv (TLV) at 12.45pm

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

COACH for sure!

Business or coach?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Let me have a look.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we have this flight on HOLD...but Anna prefers the earlier flight on Aeroflot. please issue aeroflot
Aeroflot depart 7:55am arrive Tel Aviv 12:45pm for \$200.70

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Itinerary for LEIBINA/ANNA 23OCT18 UHRCNI
Date: October 18, 2018 at 11:14:13 AM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept replies. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details on your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. You can view your trip details and add link to your bookmarked favorites for easy access in the future:

American Express Travel UHRCNI Record Locator

This itinerary is a reservation only. This reservation will not be ticketed or price guaranteed until ticketing authorized by your travel office by 7:47 AM on October 19, or this entire reservation will automatically cancel.

Tuesday 23 Oct 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO ISRAEL

Flight Information

Date	23 Oct 2018
Airline	Ural Airlines
Airline Record Locator	V97ALE
Flight/Class	U6 887 A Economy Class
Origin	St Petersburg, Pulkovo

Destination	Tel Aviv Yafo, Ben Gurion Intl
Departing	03:10 PM
Arriving	08:00 PM
Departure Terminal	Terminal Pulkovo 1
Arrival Terminal	Terminal T3
Estimated Time	4 Hrs 50 Mins
Stops	Non-stop
Seats	17A

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most current requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For more information about our e-mail practices, please review the American Express Privacy Statement at www.americanexpress.com/privacy.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for more information on Adobe software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or occupancy taxes, are not included in the price of your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel operator regarding the existence and amount of such charges.

Liability Statement. American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and affiliates (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any injury or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, cancellations or changes of schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, epidemics, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party actions, or any cause beyond the control of Amex.

Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your needs based on various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as a travel agent and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives to our travel counselors, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide various marketing and administrative services that we perform for them, such as granting them access to our marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers for the sale of American Express Card or other American Express products to pay for supplier products and services. From time to time, we may also receive compensation from suppliers for our relationships with suppliers and these arrangements, including levels and types of compensation and incentives. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier quality, pricing, and the relationships we have with suppliers. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318.

TA# 669 Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you incur. We reserve the right to use profile and preference data for servicing purposes.