

To: Amex Centurian Travel [REDACTED]
From: [REDACTED]
Sent: Wed 10/31/2018 8:30:40 PM
Subject: Re: Expedia travel confirmation - Nov 4 - (Itinerary # 7388995174855)

ok ...thanks

On Oct 31, 2018, at 4:29 PM, Natalia Molotkova
<[REDACTED]> wrote:

Called hotel, went to voice mail, will be calling tomorrow, email is not going though.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Thank you, will call hotel.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

If you could call them and get me the CC form, would be fantastic!

Begin forwarded message:

From: [REDACTED]
Subject: Fwd: Expedia travel confirmation - Nov 4 - (Itinerary # 7388995174855)
Date: October 31, 2018 at 12:43:59 PM EDT
To: [REDACTED]

Begin forwarded message:

From: "Expedia.com" <Expedia@expediamail.com>
Subject: Expedia travel confirmation - Nov 4 - (Itinerary # 7388995174855)
Date: October 31, 2018 at 12:05:51 EDT
To: [REDACTED]

Reply-To: Expedia@expediamail.com

Thanks!

Your reservation is confirmed. No need to call to reconfirm.

Relais Piazza Signoria, Florence

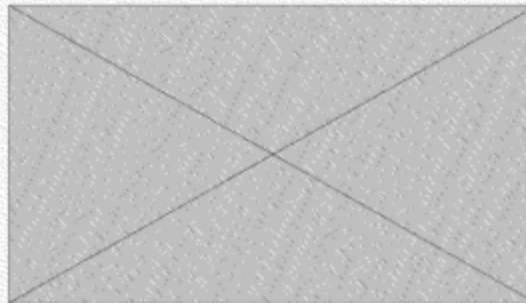
Nov 4, 2018 - Nov 7, 2018

See live updates to your itinerary, anywhere and anytime.

[See your itinerary](#)

[Download to your Phone](#)

Hotel overview



Relais Piazza Signoria

Via Vacchereccia 3, Florence

[View hotel](#)

[Map and](#)

[Message hotel](#)

Reservation dates

Nov 4, 2018 - Nov 7, 2018

Itinerary

7388995174855

Get protection in case of last-minute cancellations or missed hotel nights

Protect my hotel

Expires 24 hours after confirmation of hotel booking

Check-in and Check-out

Check-in time

2 PM

Check-out time

11 AM

Check-in policies

Check-in time starts at 2 PM

Check-in time ends at 6 PM

If a late check-in is planned, contact this property directly for their late check-in policy.

Special instructions

If you are planning to arrive after 6 PM please contact the property in advance for more information on the booking confirmation.

Room

Guests

Reserved for [REDACTED]

2 adults

Room

Penthouse (Signoria)

Included amenities

Free Wireless Internet

Room requests

1 King Bed

Non-smoking room

[Message hotel](#)

Price summary

Price breakdown

Room price: €726.00

3 nights: €242.00 /night

Taxes: included

Estimated Total: €744.00 (\$843.92)*

Collected by the hotel

*The hotel will charge you the full amount including all taxes and fees in the local currency. Amounts in USD are estimated based on today's exchange rates which may vary at the time of travel. The hotel may charge a foreign transaction fee.

Additional hotel fees

The below fees and deposits only apply if they are not included in your stay.

You'll be asked to pay the following charges at the property:

- A tax is imposed by the city: EUR 3.00 per person, per night, up to 7 nights. This tax does not apply to children under 12 years of age.

We have included all charges provided to us by the property. However, there may be additional charges, for example, based on length of stay or the room you book.

The price shown above DOES NOT include any applicable hotel services or taxes, optional incidentals (such as minibar snacks or telephone calls), or regular rates. The hotel will assess these fees, charges, and surcharges upon check-out.

Rules and restrictions

Cancellations and changes

If you cancel or change your plans, please cancel your reservation in accordance with the property's cancellation policies to avoid a no-show charge.

Cancellations or changes made after 11:59pm (Central Europe Daylight Time) will be charged the full amount.

2018 or no-shows are subject to a property fee equal to the first nights room and breakfast fees.

Pricing and Payment

Hotel fees

The price DOES NOT include any applicable hotel service fees, charges, taxes, or incidentals (such as minibar snacks or telephone calls), or regulatory surcharges. The hotel will assess these fees, charges, and surcharges upon check-out.

Guest Charges and Room Capacity

Base rate is for 2 guests.

If rates are listed below, they may be quoted in the currency of the country where the property is located.

Total maximum number of guests per room/unit is 2.

Maximum number of adults per room/unit is 2.

Maximum number of infants per room/unit is 1.

This property considers guests aged 2 and under, at time of travel, to be children.

Availability of accommodation in the same property for extra guests is not guaranteed.

The fee for extra adults is EUR70.00 per person.

More help

About the Hotel

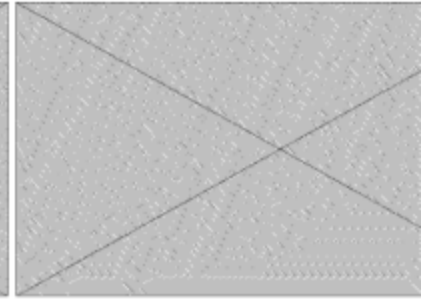
For special requests or questions about the property, please call the hotel directly.

[Message hotel](#)

Complete your trip



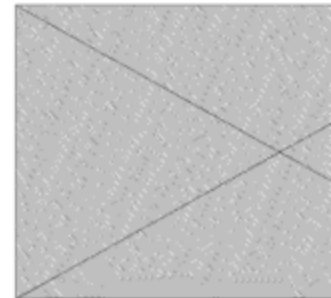
Avoid the stress of traffic!
Let someone else do the driving
[Get a ride](#)



Make it fun!!
Explore activities in Florence
[Get activities](#)



How will you get there?
Find exclusive low-cost fares with major airlines
[Book your flight](#)



How will you get around?
Explore Florence with your car
[Rent a car](#)

Please do not reply to this message. This email was sent from a notification-only email address. Do not click on links in this email or open attachments in an incoming email.

You are viewing this transactional email based on a recent booking or account-related update.

EMLCID=US.PT.EVENTTRIGGEREDMAILING.ENSURCHASECONFIRMATION.HOTEL
31-ISSUX.SIDX.KEY93688223691.PAIDX.LANGEN_US.MCIDX.TEST1.VERSX.MIDSX

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by a service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.