

To: [REDACTED]
From: Centurion Support
Sent: Sun 10/14/2018 7:07:27 PM
Subject: ARM-Epstein/Jeffrey-[REDACTED] Flights-XIWGSL

Title: American Express ®

OK I understand - hopefully she can just tell the ticketing counter agent at JFK that she only wants the bags checked through to Paris. Fingers crossed.

Sincerely,

Keri Flowers
Associate Relationship Manager, ext 56227

From Centurion Support on behalf of your Relationship Manager, Natasha

I am letting her deal with her bag dilemma. I appreciate you letting me know. We will NOT issue a whole new ticket because she wanted to take another flight from a different airline and airport!

Sent from my iPhone

Sure. I can call you in 10-15 min

Sent from my iPhone

Hi Ms. [REDACTED]

I just left you a VM on your cell - please call me when you can about [REDACTED] ticket.

Thank you ~

Sincerely,

Keri Flowers
Associate Relationship Manager, ext 56227

From Centurion Support on behalf of your Relationship Manager, Natasha

[Privacy Statement](#) | Visit the Centurion Card website

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and



not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.