

To: [REDACTED]  
From: Centurion Support  
Sent: Sun 10/14/2018 7:07:27 PM  
Subject: ARM-Epstein/Jeffrey-[REDACTED] Flights-XIWGSL

Title: American Express ®

OK I understand - hopefully she can just tell the ticketing counter agent at JFK that she only wants the bags checked through to Paris. Fingers crossed.

Sincerely,

Keri Flowers  
Associate Relationship Manager, ext 56227

From Centurion Support on behalf of your Relationship Manager, Natasha

I am letting her deal with her bag dilemma. I appreciate you letting me know. We will NOT issue a whole new ticket because she wanted to take another flight from a different airline and airport!

Sent from my iPhone

Sure. I can call you in 10-15 min

Sent from my iPhone

Hi Ms. [REDACTED]

I just left you a VM on your cell - please call me when you can about [REDACTED] ticket.

Thank you ~

Sincerely,

Keri Flowers  
Associate Relationship Manager, ext 56227

From Centurion Support on behalf of your Relationship Manager, Natasha

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