

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Tue 10/23/2018 2:28:57 PM  
**Subject:** Re: Change [REDACTED] ticket [REDACTED]

yes, for sure

On Oct 23, 2018, at 10:28 AM, Natalia Molotkova

[REDACTED] wrote:

Premium economy cabin is sold out, ok to price coach?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Morning! We need to change [REDACTED] return to Paris to Thursday Nov. 1 please ...same flight fine!

[View your Trips](#)

**American Express Travel [REDACTED]**  
**Record Locator**

#### **E-Ticket Number(s)**

[REDACTED] Ticket AF 0577216986338-18OCT

Friday 19 Oct 18

#### **Other Information**

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

#### **Flight Information**

Date	19 Oct 2018
------	-------------

Airline	<b>Air France</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AF 22 W Premium Economy</b>
Origin	Paris, Charles De Gaulle
Destination	New York, John F Kennedy International
Departing	09:05 AM
Arriving	11:20 AM
Departure Terminal	Terminal 2 E
Arrival Terminal	Terminal 1
Estimated Time	8 Hrs 15 Mins
Stops	Non-stop
<b>Confirmed</b>	

Thursday 25 Oct 18

### Flight Information

Date	25 Oct 2018
Airline	<b>Air France</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AF 11 W Premium Economy</b>
Origin	New York, John F Kennedy International
Destination	Paris, Charles De Gaulle
Departing	09:55 PM
Arriving	11:20 AM / 26 Oct 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 2 E
Estimated Time	7 Hrs 25 Mins
Stops	Non-stop
Seats	82E
<b>Confirmed</b>	

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most current requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of this information. American Express expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. To learn more about our email practices, please review the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below for download.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before you such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, and "Amex" act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to, cancellations, changes in travel arrangements, delays, rescheduling, or rebooking of travel arrangements, services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules, or any other cause beyond the control of Amex; (2) acts of God, including but not limited to, natural disasters, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or other events beyond the control of Amex; (3) acts of third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your needs. We consider a number of factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as your fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching you. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation for the administrative services that we perform for them, such as granting them access to our marketing channels, providing them with supporting technology initiatives. In addition, we receive compensation from suppliers when customers use travel products or services that we offer, such as American Express products to pay for supplier products and services. From time to time we may enter into other business arrangements, including levels and types of compensation and incentives we receive, are subject to change. When we consider itineraries, we may consider a number of factors, including supplier availability and your preferences. The recommendations we provide to you influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: 1022318. Registered Iowa Travel Agency.

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved.

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.