

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Thur 11/1/2018 2:24:01 PM
Subject: Re: RELAIS PIAZZA SIGNORIA

ok, super. thanks

On Nov 1, 2018, at 10:21 AM, Natalia Molotkova
<[REDACTED]> wrote:

Yes, I called them this morning, they asked email request, I did, waiting.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED] received below confirm, but I still worry we need to fill out a 3rd party CC form...what if she gets there with actual card?

Begin forwarded message:

From: [REDACTED] <[REDACTED]>
Subject: Fwd: RELAIS PIAZZA SIGNORIA
Date: November 1, 2018 at 6:55:30 AM EDT
To: Lesley Groff <lesley.jee@gmail.com>

----- Forwarded message -----

From: <[REDACTED]@[REDACTED]>
Date: Thu, Nov 1, 2018 at 9:18 AM
Subject: RELAIS PIAZZA SIGNORIA
To: <[REDACTED]>

Booking Confirmation

Firenze, 01/11/2018

Guest: [REDACTED]
Check in: 04/11/2018
Check out: 07/11/2018
Nights: 3
Room type: 1 Attico Signoria WITH TERRACE
Number of Guests: 2 Adults 0 Child
Room Rate: 726,00 € Total.

Dear [REDACTED]

We are glad to confirm your booking.

Now we have your credit card details, there will be no advance charges on your card and we kindly inform you that the cancellation policy is 72 hours prior to arrival. One night of penalty will be charged in case of late cancellation.

Check In time is from 2PM to 6PM

We would be very grateful if you could inform us, when you'll know it, an approximate arrival time on 04/11/2018

The Late Arrivals **MUST be informed.

**In case you may arrive earlier we will be glad to take care of your luggage.

HOW TO REACH US:

we would like kindly to inform you that due to the several route modification from Florence city hall we suggest you to use the Garage Delle Terme (we strongly suggest you to have a look to the garage web site in order to check the latest route modification www.garagedelleterme.it) open from 7AM to Midnight, Tel. (+39) 055 294169 (If you have a car and you want to use the Garage Delle Terme 47-49r) A driver from the Garage, after having communicated your plate license number following the route to our property to disembark the luggage and drive it back to the Garage. Before your departure, the driver will charge you a price depends on car type: approximately it is 25,00 € per 24/H, each extra hour costs 3 Euro.

HOW TO REACH US BY CAR:

Either from the South or North, we suggest you to take the exit "Firenze SUD": once you exit continue straight on the road Ponte di Varlungo. After the bridge, turn left towards "Centro" and continue around 3 Km. always straight (Lungarno Aldo Moro, Lungarno Colombo e Lungarno del Tempio). Once you arrive at Ponte San Niccolò, turn right on Viale Amendola. At the first traffic light turn left, turn left on Viale Giovine Italia, keep right and just before the traffic light turn right on Lungarno della Zecca Vecchia, go straight, than turn right on Via Corso Tintori, at the end of Corso Tintori at the traffic light turn right and continue on Lungarno Diaz then continue on Lungarno Archibusieri, pass the bridge and take the first right on Vicolo dell'Oro, turn left on Borgo SS Apostoli at the end of Borgo SS Apostoli.

Terme.

(Look out!: Via Delle Terme is shown as pedestrian street but you can still drive up to reach the garage)

By train:

the Santa Maria Novella Station is located about 1,5 km from Relais Piazza Signoria. To get to the Relais will take about 20 minutes by feet.

By plane:

once you reach Florence "Amerigo Vespucci" International Airport (10 km from our Relais), you have two taxi will get you directly to the Relais in 20 minutes: - the "Vola in bus" shuttle service also takes around Novella station. Piazza Signoria can be reached following the directions described above.

We look forward to welcoming you to our APPARTAMENTI Relais Piazza Signoria.

If you need any further information please do not hesitate to contact us at [REDACTED]@[REDACTED].com

Yours sincerely,

Fulvio Lotti
Reservations Department

RELAIS PIAZZA SIGNORIA

[REDACTED] - 50122 Firenze
Tel: [REDACTED] Fax: [REDACTED]
E-mail: [REDACTED]

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](#).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is in no way responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.