

To: Amex Centurian Trave [REDACTED]
From: [REDACTED]
Sent: Thur 11/1/2018 2:36:25 PM
Subject: Re: RELAIS PIAZZA SIGNORIA

you're the best! I will send direct to them...thanks!

On Nov 1, 2018, at 10:34 AM, Natalia Molotkova
[REDACTED] wrote:

Here it is. Please send to hotel directly, due to I was not involved with booking.

Thank you!!

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

ok, super. thanks

Yes, I called them this morning, they asked email request, I did, waiting.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED] received below confirm, but I still worry we need to fill out a 3rd party CC form...what if she gets there actual card?

Begin forwarded message:

From: [REDACTED]
Subject: Fwd: RELAIS PIAZZA SIGNORIA
Date: November 1, 2018 at 6:55:30 AM EDT
To: [REDACTED]

----- Forwarded message -----

From: [REDACTED]
Date: Thu, Nov 1, 2018 at 9:18 AM
Subject: RELAIS PIAZZA SIGNORIA
To: [REDACTED]

Booking Confirmation

Firenze, 01/11/2018

Guest: [REDACTED]
Check in: 04/11/2018
Check out: 07/11/2018
Nights: 3
Room type: 1 Attico Signoria WITH TERRACE
Number of Guests: 2 Adults 0 Child
Room Rate: 726,00 € Total.

Dear [REDACTED]

We are glad to confirm your booking.

Now we have your credit card details, there will be no advance charges on your card and we kindly inform you that the cancellation

Check In time is from 2PM to 6PM

We would be very grateful if you could inform us, when you'll know it, an approximate arrival time on 04/11/2018

****The Late Arrivals MUST be informed.**

****In case you may arrive earlier we will be glad to take care of your luggage.**

HOW TO REACH US:

we would like kindly to inform you that due to the several route modification from Florence city hall we kindly suggest you to use the bus line 100 that goes to Garage Delle Terme (we strongly suggest you to have a look to the garage web site in order to check

modification www.garagedelleterme.it) open from 7AM to Midnight, Tel. (+39) 055 294169 (If you have a car with us, you can leave it at the Garage and let a driver from the Garage take it to our property to disembark the luggage and drive it back to the Garage. Before your departure, the driver will charge you a fee which price depends on car type: approximately it is 25,00 € per 24/H, each extra hour costs 3 Euro.

HOW TO REACH US BY CAR:

Either from the South or North, we suggest you to take the exit "Firenze SUD": once you exit continue Ponte di Varlungo. After the bridge, turn left towards "Centro" and continue around 3 Km. always straight (Lungarno Aldo Moro, Lungarno Colombo e Lungarno del Tempio). Once you arrive at Ponte San Niccolò, turn right on Viale Amendola. At the first traffic light turn left, turn left on Viale Giovine Italia, keep right and just before Lungarno della Zecca Vecchia, go straight, than turn right on Via Corso Tintori, at the end of Corso Tintori at the traffic light turn right and continue on Lungarno Diaz then continue on Lungarno Archibusieri, pass the bridge and take the first right on Vicolo dell'Oro, turn left on Borgo SS Apostoli at the end of Borgo SS Apostoli turn right on Via delle Terme.

(Look out!: Via Delle Terme is shown as pedestrian street but you can still drive up to reach the garage.

By train:

the Santa Maria Novella Station is located about 1,5 km from Relais Piazza Signoria. To get to the Relais will take about 20 minutes by feet.

By plane:

once you reach Florence "Amerigo Vespucci" International Airport (10 km from our Relais), you have two taxi will get you directly to the Relais in 20 minutes: - the "Vola in bus" shuttle service also takes around Novella station. Piazza Signoria can be reached following the directions described above.

We look forward to welcoming you to our APPARTAMENTI Relais Piazza Signoria.
If you need any further information please do not hesitate to contact us at info@relaispiazzasignoria.com

Yours sincerely,

Fulvio Lotti
Reservations Department
RELAISS PIAZZA SIGNORIA

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To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
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<CREDIT CARD AUTHORIZATION FORM vuoto.docx>