

To: Jeffrey Enstein[jeevacation@gmail.com]
From: [REDACTED]
Sent: Sun 11/18/2018 5:54:11 PM
Subject: Need to Issue ticket for Francois (3BIs)

below from Fabrice Bourg...I will cancel the ticket for Nicolas. I believe it will cost 200 Euros to cancel, but we should receive the rest of our money. I will issue ticket for Francois. Non Refundable is \$8839.76. Or Refundable is \$10,763.76. Which should I purchase? If they will for sure take the trip, Non Refundable so we save almost \$2000!?

Dear [REDACTED]

Yes, you have to cancel Nicolas ticket and order a new one for François,

We need go come two people from our office

Sorry for all, hope it will not a big issue for you,

Kind regards

Fabrice