

To: james | personal genius [REDACTED]
From: [REDACTED]
Sent: Mon 11/12/2018 11:59:31 PM
Subject: Re: My calendar is not on my phone?

OK I think I like recall now what is happening. At one point on my other phone I would add in line items to my calendar. I wanted the calendar to email me each time I put a line item in at the time I designated. The calendar that I was using was not doing it. So you did something special and hooked me up with another calendar. Do you recall this? I have 2 calendar on my phone. One just says calendar (I don't use that one) and the other says Google Calendar. That is the one I add in my line items to and it will email me whatever I typed in at the time I have input it at.

Sent from my iPhone

On Nov 12, 2018, at 6:37 PM, james | personal genius <[REDACTED]> wrote:

That's the prompt for turning the calendar OFF.
What are you doing??!! LOL

Cancel that and tell me why you think your calendar is not on your phone, please.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 12, 2018, at 6:35 PM, [REDACTED] > wrote:

I was in iCloud. Oops. Now in gmail. I turned calendar to the on position and It's asking if I want to "keep on my phone". I would think yes I want to keep on my phone. Other options are delete and cancel

Sent from my iPhone

On Nov 12, 2018, at 6:27 PM, james | personal genius <[REDACTED]> wrote:

Are you in Gmail? Not in iCloud, right? Can you send me a screenshot (right side button & volume up button at the same time to take screenshot).

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 12, 2018, at 6:25 PM, [REDACTED] wrote:

It's asking if I want to merge accounts with iCloud. I would think yes but asking you first!

Sent from my iPhone

On Nov 12, 2018, at 5:53 PM, james | personal genius [REDACTED] wrote:

Settings > Passwords &
Accounts > Gmail > switch
Calendar to on.
It must have turned off when we
were having password troubles.

There's also a Google Calendar app installed on your phone, in case you want to use it instead/as well.

On Nov 12, 2018,
at 5:51 PM [REDACTED]

[REDACTED] > wrote:

Hi James. My google calendar is not in my phone? Help.
Critical I have it.
It's asking me to go
to settings and
manage account. I
don't want to mess

anything up. I don't
see 'manage
accounts' in
settings. (?)

Sent from my iPhone