

To: james | personal genius| [REDACTED]
Cc: Bella Klein [REDACTED]
From: Richard Kahn
Sent: Thur 11/8/2018 5:42:34 PM
Subject: Re: New Iphone set up!

james please let me know what day you will visit to set up phone and ipad
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On Nov 8, 2018, at 12:40 PM, james | personal genius
[REDACTED] wrote:

Will do, thanks.

Thank you,

James Ce
your Personal Genius
 Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 8, 2018, at 12:40 PM, Bella Klein [REDACTED] wrote:

James,
iPhone and iPad will be picked up today. Please coordinate with
[REDACTED] your visit next week.

Thank you,
Bella

[REDACTED]

On Nov 8, 2018, at 11:48 AM, james | personal genius
[REDACTED] wrote:

Rich should know the status on Jeffrey's new iPad. I got dropped off the
thread between him & Martin @ Apple.

Thank you,

James Ce
your Personal Genius
 Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 8, 2018, at 11:31 AM, [REDACTED] wrote:

Great to know!
Bella, let us know when my phone can be
picked up...I can have Jojo go to retrieve.
Will Jeffrey's iPad need to be picked up or
is it being delivered to the house?

On Nov 8, 2018, at 11:27 AM,
james | personal genius

[REDACTED]
wrote:

Hi hi!

I'm available 10-6 all next week at the moment. If Bella is
ordering from Apple, it should
be available immediately from in-
store pickup at the UES Apple
store (the app has them listed as
in stock).

Jeffrey has a new iPad Pro coming, as well. I don't know if he's
going to want me to set it up for
him, but if he does, we should
do both at the same time.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 8, 2018, at 10:18 AM, [REDACTED] wrote:

Hi James....how
you been??!! how
is your little kitty
kat? not naughty I
hope ;)

I am getting the new iPhone xs...hoping to have next week
early...Jeffrey will
be in NY Monday
and
Tuesday...maybe
Wed? not sure yet.
Hoping you could
come see me on
Tuesday IF I get
the phone in
time...Bella is
placing the order
today. I would also
like you to wipe my
old phone and set
up Ty on the old
phone. I can bring
his current iPhone
in as well...

Basically giving you heads up...crossing fingers this all
works! :)