

To: Richard Kahn [REDACTED]
Cc: Bella Klein [REDACTED]
From: james | personal genius
Sent: Thur 11/8/2018 5:51:28 PM
Subject: Re: New Iphone set up!

I'll be there to setup both on Monday at 10AM. Thanks.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 8, 2018, at 12:42 PM, Richard Kahn <[REDACTED]> wrote:

james please let me know what day you will visit to set up phone and ipad
thank you

Richard Kahn
HBRK Associates Inc.
575 Lexington Avenue 4th Floor
New York, NY 10022
[REDACTED]

On Nov 8, 2018, at 12:40 PM, james | personal genius
[REDACTED] wrote:

Will do, thanks.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 8, 2018, at 12:40 PM, Bella Klein <[REDACTED]> wrote:

James,
iPhone and iPad will be picked up today. Please
coordinate with [REDACTED] your visit next week.

Thank you,
Bella

[REDACTED]

On Nov 8, 2018, at 11:48 AM, james |
personal genius <[REDACTED]>
wrote:

Rich should know the status on Jeffrey's new iPad. I got dropped off
the thread between him & Martin @ Apple.

Thank you,

James Ce
your Personal Genius
☐ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 8, 2018, at 11:31 AM, [REDACTED]
wrote:

Great to know!
Bella, let us know when my
phone can be picked up...I can
have Jojo go to retrieve. Will
Jeffrey's iPad need to be picked
up or is it being delivered to the
house?

On Nov 8, 2018, at
11:27 AM, james |

personal genius

[REDACTED]
wrote:

Hi hi!

I'm available 10-6 all next week at the moment. If Bella is ordering from Apple, it should be available immediately from in-store pickup at the UES Apple store (the app has them listed as in stock).

Jeffrey has a new iPad Pro coming, as well. I don't know if he's going to want me to set it up for him, but if he does, we should do both at the same time.

Thank you,

James Ce
your Personal Genius
□ Certified Support Professional 10.6
<http://personalgenius.co>

On Nov 8, 2018, at 10:18 AM, [REDACTED]

[REDACTED]
wrote:

Hi
James
....how
you
been??
!! how
is your
little
kitty
kat?
not

naught
y I
hope ;)

I am getting the new iPhone xs...hoping to have
next
week
early...
Jeffrey
will be
in NY
Monda
y and
Tuesda
y...ma
ybe
Wed?
not
sure
yet.
Hopin
g you
could
come
see me
on
Tuesda
y IF I
get the
phone
in
time...
Bella is
placing
the
order
today.
I
would
also
like
you to
wipe
my old
phone
and set

up Ty
on the
old
phone.
I can
bring
his
current
iPhone
in as
well...

Basically giving you heads up...crossing fingers this
all
works!
:)