

To: [REDACTED]
From: Natalia Molotkova
Sent: Thur 11/1/2018 5:47:02 PM
Subject: Karyna's trip!

Title: American Express ®

Done. Points used, money will be credited back to account.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

=====
===== text File Attachment ===== Attachment 2.html,
1158174 bytes, Added to incident

OK, will be 555 060 American Express point sand 20% back. Points are nonrevesible.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...please use POINTS for Karyna and her parents first class tickets to Vegas!

On Nov 1, 2018, at 11:46 AM, Natalia Molotkova <[REDACTED]>
wrote:

Seats on Jet Blue closer to travel date might be not available, now regular seats only in the middle, I would n

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I had one number incorrect in United, will update profile.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

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Yes to extra leg room. But I prefer to buy as the date approaches since we can't get money back. The flight mid next week. If no more are left, then it is what it is.

All of Karyna's numbers below for you to store in her profile!

[REDACTED]

On Nov 1, 2018, at 11:38 AM, Natalia Molotkova < [REDACTED] > wrote:

Do they need seats with extra leg room on Jet Blue? Will be \$45.00 per seat, will need CID.

What is Karyna's United Frequent flyer number? The one I have on my end came back as invalid.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I give you my authorization to proceed in issuing all the tickets below! thanks !

On Nov 1, 2018, at 11:31 AM, Natalia Molotkova [REDACTED] > wrote:

Your response is required to complete this reservation. Prices and availability are subject to change.

November 3 - United

- Total air reservation, including taxes and fees: \$5550.60 (\$1850.20 per ticket), seats are not available.
- Ticket is refundable, changes are subject to difference in fare.

• **Sat 03 Nov - United Airlines 1596 - Business - 5h 37m**

Departing: Newark Liberty Airport, (EWR) at 3.10pm

Arriving: Las Vegas McCarran Airport, (LAS) at 5.47pm

November 6 - Southwest

- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select doesn't have seat assignment).
- Ticket is refundable, changes are subject to difference in fare.

• **Tue 06 Nov - Southwest 172 - Economy - 1h 30m**

Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm

Arriving: Albuquerque Intl Sunport Airport, (ABQ) at 7.00pm

November 9

- Total air reservation, including taxes and fees: \$536.94 (\$178.98 per ticket). Seat with extra legroom.
- Ticket is non-refundable, \$150.00 change/cancel penalty applies plus difference in fare.

• **Fri 09 Nov - JetBlue 66 - Economy - 3h 49m**

Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm

Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[Redacted]@ [Redacted]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to issue the tickets for Karyna and her parents today.
-Please issue the 3:10pm flight on Nov. 3rd.

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[REDACTED]@ [REDACTED]

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UA 1596 03NOV EWR LAS 0310P 0547P

1 ADT 1850.20

TOTAL FARE - USD 5550.60

UA 224 03NOV EWR LAS 0528P 0805P

-Tues. Nov. 6th, Is there a flight departing around 4:30pm from Vegas to Alb Direct?...I know y

-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase more comf

B6 66 ABQ JFK 1159P 548AM

[REDACTED]

===== text File Attachment ===== Attachment 1.html,
1068468 bytes, Added to incident

OK, you always can do it, even after departure.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I have sent an email to our accountant Rich to ask him what he prefers we do...I'll get back to you soon.

On Nov 1, 2018, at 12:07 PM, Natalia Molotkova <[REDACTED]> wrote:

Got it, thank you!!! Do you want use points fro United tickets?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

9049

On Nov 1, 2018, at 11:57 AM, Natalia Molotkova <[REDACTED]> wrote:

I know you emailed me CID, I can't find it now.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

For United ticket it will be 555 060 and 20% back, but points are non reversible, if you cancel ticket, y

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
natalia.molotkova@centurion.com
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

how many points would we use to pay for Karyna and her parents first class seats?...could we do tha

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[REDACTED]@ [REDACTED]
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[REDACTED]

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- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, but doesn't have seat assignment).
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November 9

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Grand total: \$7122.48

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[Redacted]@ [Redacted]

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B6 66 ABQ JFK 1159P 548AM

[Redacted]

Birthday: [REDACTED]
P Expires: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
Birthday: [REDACTED]
P Expires: [REDACTED]

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hmmm...ok
9049

On Nov 1, 2018, at 11:46 AM, Natalia Molotkova <[REDACTED]> wrote:

Seats on Jet Blue closer to travel date might be not available, now regular seats only in the midwest.

Regards,
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Centurion Relationship Manager
[REDACTED]
(877) 877-0987
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I had one number incorrect in United, will update profile.

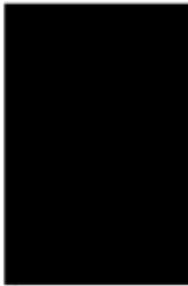
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Hours: Mon through Friday 9AM-530PM EST

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All of Karyna's numbers below for you to store in her profile!:

JetBlue
[REDACTED]

American Airlines



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██████████@██████████
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

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-Please issue the 3:10pm flight on Nov. 3rd.

UA 1596 03NOV EWR LAS 0310P 0547P

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Grand total: \$7122.48

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Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm

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Grand total: \$7122.48

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Regards,

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Centurion Relationship Manager
[REDACTED]

(877) 877-0987

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how many points would we use to pay for Karyna and her parents first class seats?...could we do that?

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Seats on Jet Blue closer to travel date might be not available, now regular seats only in the middle, I would n

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[REDACTED]@ [REDACTED]

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I had one number incorrect in United, will update profile.

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[REDACTED]@ [REDACTED]

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Departing: Newark Liberty Airport, (EWR) at 3.10pm
Arriving: Las Vegas McCarran Airport, (LAS) at 5.47pm

November 6 - Southwest

- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select fare, priority i
seat assignmnet).
- Ticket is refundable, changes are subject to difference in fare.
- **Tue 06 Nov - Southwest 172 - Economy - 1h 30m**
Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm
Arriving: Albuquerque Intl Sunport Airport, (ABQ) at 7.00pm

November 9

- Total air reservation, including taxes and fees: \$536.94 (\$178.98 per ticket). Seat with extra leg room at ex
- Ticket is non-refundable, \$150.00 change/cancel penalty applies plus difference in fare.
- **Fri 09 Nov - JetBlue 66 - Economy - 3h 49m**
Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm
Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]@ [REDACTED]
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to issue the tickets for Karyna and her parents today.
-Please issue the 3:10pm flight on Nov. 3rd.

UA 1596 03NOV EWR LAS 0310P 0547P

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Yes to extra leg room. But I prefer to buy as the date approaches since we can't get money back. The flight might change. You know us...lets circle back mid next week. If no more are left, then it is what it is.

All of Karyna's numbers below for you to store in her profile!:

JetBlue

[REDACTED]

American Airlines

[REDACTED]

Delta

[REDACTED]

United

[REDACTED]

Emirates

[REDACTED]

On Nov 1, 2018, at 11:38 AM, Natalia Molotkova <[REDACTED]> wrote:

Do they need seats with extra leg room on Jet Blue? Will be \$45.00 per seat, will need CID.

What is Karyna's United Frequent flyer number? The one I have on my end came back as invalid.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]@ [REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

I give you my authorization to proceed in issuing all the tickets below! thanks !

On Nov 1, 2018, at 11:31 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

Your response is required to complete this reservation. Prices and availability are subject to change.

November 3 - United

- Total air reservation, including taxes and fees: \$5550.60 (\$1850.20 per ticket), seats are not together
- Ticket is refundable, changes are subject to difference in fare.
- **Sat 03 Nov - United Airlines 1596 - Business - 5h 37m**
Departing: Newark Liberty Airport, (EWR) at 3.10pm
Arriving: Las Vegas McCarran Airport, (LAS) at 5.47pm

November 6 - Southwest

- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select fare, p doesn't have seat assignmnet).
- Ticket is refundable, changes are subject to difference in fare.
- **Tue 06 Nov - Southwest 172 - Economy - 1h 30m**
Departing: Las Vegas McCarran Airport, (LAS) at 4.30pm
Arriving: Albuquerque Intl Sunport Airport, (ABQ) at 7.00pm

November 9

- Total air reservation, including taxes and fees: \$536.94 (\$178.98 per ticket). Seat with extra leg room
- Ticket is non-refundable, \$150.00 change/cancel penalty applies plus difference in fare.
- **Fri 09 Nov - JetBlue 66 - Economy - 3h 49m**
Departing: Albuquerque Intl Sunport Airport, (ABQ) at 11.59pm
Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

██████████@██████████
(877) 877-0987
Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to issue the tickets for Karyna and her parents today.
-Please issue the 3:10pm flight on Nov. 3rd.

UA 1596 03NOV EWR LAS 0310P 0547P

Arriving: Las Vegas McCarran Airport, (LAS) at 5.47pm

November 6 - Southwest

- Total air reservation, including taxes and fees: \$1034.94 (\$344.98 per ticket, business select fare, priority doesn't have seat assignment).
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Arriving: New York John F Kennedy Airport, (JFK) at 5.48am

Grand total: \$7122.48

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]@ [REDACTED]

(877) 877-0987

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha. We need to issue the tickets for Karyna and her parents today.

-Please issue the 3:10pm flight on Nov. 3rd.

UA 1596 03NOV EWR LAS 0310P 0547P

1 ADT 1850.20

TOTAL FARE - USD 5550.60

UA 224 03NOV EWR LAS 0528P 0805P

-Tues. Nov. 6th, Is there a flight departing around 4:30pm from Vegas to Alb Direct?...I know you said

-Please issue the Jet Blue direct flight back to NY from Alb on Nov. 9th. We can purchase more comfort sea

B6 66 ABQ JFK 1159P 548AM

