

**To:** Apple Contact[uppereastsidebusiness@[REDACTED]]  
**From:** Lesley Groff  
**Sent:** Mon 12/3/2018 6:45:07 PM  
**Subject:** Re: Attn Martin: Re HBRK Apple Watch Order

So sorry Martin... [REDACTED] [REDACTED] is changing her mind on the watch! **Please change to the below:**

33. [REDACTED] [REDACTED]

Address: 301 [REDACTED] 66<sup>th</sup> Street, Apt. 11B, NY, NY 10065

Size: 40mm

Case Color: Space Gray

Case Material: Stainless Steel

Band: Forrest Green Modern Buckle Small

On Nov 30, 2018, at 3:03 PM, Martin O'Brien, Apple Business UES  
<[uppereastsidebusiness@apple.com](mailto:uppereastsidebusiness@apple.com)> wrote:

Hi Lesley -  
Thanks for your patience as we get everything pulled together.

You will find (1) Shipping Spreadsheet (*Apple Multiship Template HBRK Updated 11.30.18*) w/ two tabs (**US & Europe**).

**You will also find (2) Product Quotes:**

- **United States:** Quote 1 for HBRK\_112118\_SSO\_CC\_US + 2205191522 + United States Updated 11.30.18
- **Europe:** Quote 1 for HBRK\_112118\_SSO\_CC\_Europe + 2205191882 + Europe Updated 11.30.18

*Note: Line item #'s were updated with this order so they do not correspond to the numbers previously noted.*

**Regarding how the order will be shipped:**

- We will submit one large order and then our support team will use the spreadsheet attached to create individual order numbers based on the "group by recipient" number listed on the spreadsheet.
- This will ensure that watches ship with corresponding bands even if they are going to the same shipping address.

**The below items were added to the order:**

- (2) Watches to be shipped to Jeffrey Epstein at 9 [REDACTED] 71st Street NY NY 10021
- (1) iPhone Xs Max to be shipped to Merwin De La Cruz c/o Jeffrey Epstein at 9 [REDACTED] 71st Street NY NY 10021
- (1) Watch to be shipped to Dr. Woody Merrell [REDACTED]  
[REDACTED]

**The below was updated:**

- All USVI orders are being shipped to Jeffrey Epstein at 9 [REDACTED] 71st Street NY NY 10021
- [REDACTED] [REDACTED] will be receiving a Hermes Watch (Stainless Steel) instead of Stainless Steel Space Black Watch & Hermes Band
- Valdson Cotrin was corrected to receive Watch: 44MM Space Gray Aluminum Black Sport Loop
- [REDACTED] [REDACTED] was updated to be shipped to [REDACTED] [REDACTED] c/o Jeffrey Epstein at 9 [REDACTED] 71st Street NY NY 10021
- Emma Rod Larsen was updated to be shipped to Emma Rod Larsen c/o Jeffrey Epstein at 9 [REDACTED] 71st Street NY NY 10021
- AppleCare+ was added for Lesley Groff and James Ce

**Regarding Europe:**

- If you're planning to place an order in Paris, you can provide your French contact with the below information:
  - [Apple Opéra](#)
  - E: [operabusiness@apple.com](mailto:operabusiness@apple.com)
  - T: +[REDACTED]
  - They should call/email the team and reference Quote # 2205191882. The Apple Opera team will need to rebuild the quote for France, as our global systems are "view only" but they can take the direct order from the quote. If they have any questions, they can contact us for reference, however it should be fairly straightforward.

*Please let me know if you have any questions.*

*I figured I'd let you review this before I called you, since it's a lot of information. I'll be in the office until 5:30pm and can talk you through all of this - feel free to call me at [REDACTED] whenever you're free.*

*Talk soon!*

Best Wishes,

Martin O'Brien  
Business Expert  
Apple Upper [REDACTED] Side  
[REDACTED]

[www.apple.com/retail/uppereastside](http://www.apple.com/retail/uppereastside)

<Apple Multiship Template HBRK Updated 11.30.18.xlsx>  
<Quote 1 for HBRK\_112118\_SSO\_CC\_US 2205191522 United States  
Updated 11.30.18.pdf>  
<Quote 1 for HBRK\_112118\_SSO\_CC\_Europe 2205191882 Europe Updated  
11.30.18.pdf>

On Nov 30, 2018, at 10:45 AM, Lesley Groff  
<[REDACTED]> wrote:

Ugh...sorry to hear you have not been feeling well. I am here to go over all! I  
know this is a lot of info! Look forward to hearing back from you.  
Lesley

On Nov 30, 2018, at 10:39 AM, Martin O'Brien, Apple  
Business UES <[REDACTED]>  
wrote:

Hi Lesley -  
I was out of the office yesterday with a fever. Sorry - I've been battling a cold  
the last week.

I'll review the below email chain and get back to you by 1pm. Talk soon.

Best Wishes,

Martin O'Brien  
Business Expert  
Apple Upper [REDACTED] Side  
[REDACTED]

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On Nov 30, 2018, at 10:24 AM, Lesley  
Groff <[REDACTED]> wrote:

Morning! I meant to mention ALL the addresses were correct  
(yae!)...we just need all the USVI orders to  
come to Jeffrey's home as well as #27 and  
#29 to come to Jeffrey's home (these were  
under the Europe orders so PLEASE make  
sure they are ordered now with our large  
order for the US) Also, please confirm the  
orders coming to Jeffrey's house will be

clearly labeled with names and order numbers, right?

I have Another Watch Order for the US:

**Dr. Woody Merrell**

Address: Dr. Merrell, [REDACTED]

Size: 44mm

Case Color: Space Gray

Case Material: Aluminum

Band: Space Black Milanese Loop

Please can you confirm back to me? Thanks, Lesley

On Nov 28, 2018, at 7:23 PM,  
Martin O'Brien, Apple Business  
UES

[REDACTED]  
> wrote:

Hi Lesley -

The support team just got back to me with the spreadsheets for shipment and they've advised that they no longer ship to the US Virgin Islands. So that means those orders will also have to be shipped to you and then forwarded to the respective recipients.

I've attached (2) Spreadsheets with corresponding quotes for your review:

- **United States:** Apple Multiship Template HBRK 112818 United States
- **Europe & US Virgin Islands:** Apple Multiship Template HBRK 112818

Europe & US Virgin  
Islands

○ *Europe & US  
Virgin Islands will  
need to ship to the  
HBRK main office  
and then be  
distributed to  
the recipients.*

Quotes:

- **United States:** Quote 1  
for  
HBRK\_112118\_SSO\_CC  
\_US + 2205191522 B
- **Europe:** Quote 1 for  
HBRK\_112118\_SSO\_CC  
\_Europe + 2205191882
- **US Virgin  
Islands:** Quote 1 for  
HBRK\_112118\_SSO\_CC  
\_USVirgin + 2205191892

Please review the information to  
ensure shipping addresses and  
product details are correct.

Let me know if you have any questions and we can schedule a  
time to chat.

Talk soon!

Best Wishes,

Martin O'Brien  
Business Expert  
Apple Upper [redacted] Side

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<Apple Multiship Template  
HBRK 112818 United  
States.xlsx>  
<Quote 1 for  
HBRK\_112118\_SSO\_CC\_US +  
2205191522 B.pdf>  
<Apple Multiship Template

HBRK 112818 Europe & US  
Virgin Islands.xlsx>  
<Quote 1 for  
HBRK\_112118\_SSO\_CC\_Euro  
pe + 2205191882.pdf>  
<Quote 1 for  
HBRK\_112118\_SSO\_CC\_USV  
irgin + 2205191892.pdf>

On Nov 28, 2018,  
at 3:00 PM, Lesley  
Groff

<[REDACTED]>  
> wrote:

Hi Martin. There  
are no names  
associated with the  
watch orders...I am  
hoping when your  
support team gets  
the spreadsheet put  
together I will have  
the names along  
with the watch  
specs for each  
person? I can then  
review and confirm.  
Thanks, Lesley

On  
Nov  
27,  
2018,  
at 7:57  
PM,  
Martin  
O'Brie  
n,  
Apple  
Busine  
ss UES





wrote:

Hi Lesley -

Attached is the quote for the orders shipping to the  
US. I  
haven't  
received the  
updated  
spreads  
sheet  
from  
my  
support  
team  
yet for  
you to  
review  
to  
ensure  
shipping  
addresses  
are  
correct  
. Once  
I have  
that,  
I'll  
forward it  
over  
for you  
to  
verify  
the  
information.

Also, re: Europe. The teams in the UK and France  
are  
now  
telling

me  
they no  
longer  
accept  
US  
credit  
cards  
over  
the  
phone.  
This is  
appare  
ntly a  
new  
policy  
they  
have  
put in  
place.  
Sorry  
to  
misinfo  
rm  
you.  
This is  
a  
policy  
change  
I was  
not  
aware  
of.

This means that either someone with a credit card  
from  
each  
region  
would  
have to  
pay for  
the  
items  
or I  
will  
need to  
ship



these  
items  
to you  
and  
then  
you  
will  
need to  
forward  
them  
to each  
individual.  
Also -  
we do  
not  
have a  
store in  
Russia,  
so that  
would  
need to  
be  
shipped  
to  
you  
either  
way.

Please let me know if this will work for you and I'll  
get  
those  
added  
to your  
order  
and  
have  
them  
shipped  
to  
your  
office.

I'll check in mid-day tomorrow. Talk soon.

Best  
Wishes,

Martin O'Brien  
Business Expert  
Apple Upper [REDACTED] Side

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<Quot  
e 1 for  
HBRK  
\_11211  
8\_sso\_  
cc +  
220517  
7233.p  
df>

On Nov 27, 2018, at 1:38 PM, Lesley Groff  
<[REDACTED]> wrote:

Another Watch order! (It is ok to mix the  
Hermes band with the regular Apple Series 4  
watch, correct?)

[REDACTED] [REDACTED]

Address: c/o Jeffrey Epstein, 9 [REDACTED] 71<sup>st</sup>  
Street, NY, NY 10021

Size: 40mm

Case Color: Silver

Case Material: Stainless Steel

Band: Hermes Bordeaux/Rose  
Extreme/Rose Azalee Swift Leather Single  
Tour

On Nov 27, 2018, at 12:28 PM, Martin  
O'Brien, Apple Business UES

[REDACTED]  
wrote:

Hi Lesley -

Hope you enjoyed your Thanksgiving as well!

Sorry for the delay - I ended up coming down with a cold and was out of office yesterday.

I will update you before end of day on the status of this order and will hopefully have an update re: Europe tomorrow.

I'm going to pull together your additional requests right now.

Best Wishes,

Martin O'Brien  
Business Expert  
Apple Upper [REDACTED] Side

[www.apple.com/retail/uppereastside](http://www.apple.com/retail/uppereastside)

On Nov 26, 2018, at 8:49 PM,  
Lesley Groff  
<[REDACTED]> wrote:

Hi Martin. Hope you had a super Thanksgiving. Below are more watch orders. Please do let me know how we can handle the orders for Europe. Please do confirm you received my email with the answers you requested.  
Thanks, Lesley

**Bernard Kruger**

Address: [REDACTED]  
[REDACTED]

Size: 44mm

Case Color: Space Grey

Case Material: Stainless Steel

Band: Black Mesh

**Jeanne Brennan**

Address: [REDACTED]  
[REDACTED]

Size: 40mm

Case Color: Silver

Case Material: Aluminum

Band: Stone Sport Band

**Jay Massar**

Address: [REDACTED]  
[REDACTED]

Size: 44mm

Case Color: Space Gray

Case Material: Aluminum

Band: Black Sport Band

**Alan Dlugash**

Address: [REDACTED]  
[REDACTED]

Size: 40mm

Case Color: Space Gray

Case Material: Aluminum

Band: Blur Horizon Sport Band

**Kathy Ruemmler**

Address: [REDACTED]  
[REDACTED]

Size: 40mm Hermes Paris Face

Case Color: Silver

Case Material: Stainless Steel  
Band: Hermes Bleu Indigo  
Swift Leather Double Tour

**Joscha Bach**

Address: [REDACTED]  
[REDACTED]

Size: 40mm

Case Color: Space Gray

Case Material: Stainless Steel

Band: Black Milanese Loop

**EUROPE**

[REDACTED] [REDACTED]

Address: [REDACTED]  
[REDACTED]

Size: 40mm

Case Color: Gold

Case Material: Stainless Steel

Band: Gold Milanese Loop



Address: C/O Jeffrey Epstein,



Size: 44mm

Case Color: Space Gray

Case Material: Stainless Steel

Band: Hermès Fauve Barenia  
leather single tour deployment  
Buckle

### **Valdson Cotrin**

Address: C/O Jeffrey Epstein,



Size: 44mm

Case Color: Space Gray

Case Material: Aluminum

Band: Black Sport Loop



Address:



Size: 40mm

Apple Watch Hermes Stailless

Steel Case with Bordeaux/Rose  
Estreme/Rose Azalee Swift  
Leather Double Tour Bnad

[REDACTED]

Address: [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Size: 40mm Hermes

Case Color: Silver

Case Material: Stainless Steel

Band: Indigo/Craie/Orange  
Swift Leather Double Tour

### **Edward Rod Larsen**

Address: [REDACTED]  
[REDACTED]

Size: 40mm

Case Color: Space Grey

Case Material: Aluminum

Band: Midnight Blue Sport  
Band

### **Emma Rod Larsen**

**NEED** Address:

Size: 40mm

Case Color: Space Grey

Case Material: Aluminum

Band: Midnight Blue Sport  
Band