

To: [REDACTED]
Cc: Nili Priell [REDACTED] Bella Klein [REDACTED]
From: james | personal genius
Sent: Mon 1/7/2019 11:53:48 PM
Subject: Re: Apple ID for jee.guest.appletv@gmail.com

Hi [REDACTED]

I was under the impression that they had already erased and reset the Apple TV in 11J. Once that happens, the JEE Guest account will go away, they can sign in with whatever Apple ID they prefer.

To reset the Apple TV:

1. On the Apple TV find and open the Settings app
2. Scroll down to System and enter
3. Select Reset from the list here and enter
4. Choose Reset from the resulting menu and then Reset again on the confirmation.

It will take a couple minutes to erase and restart, but then they should be able to follow the short prompts to have the Apple TV setup under their Apple account.

Thank you,

James Ce
your own Personal Genius
☐ Certified Support Professional 10.6
<http://personalgenius.co>

On Jan 7, 2019, at 6:46 PM, [REDACTED] wrote:

Hello James...could you see below from Nili and possibly provide her the information she needs? Nili and Ehud are here in NY staying in their apt 11J...thanks [REDACTED]

On Jan 7, 2019, at 6:39 PM, Nili Priell Barak [REDACTED] wrote:

I have a Netflix account.

I cannot enter it from the appletv in the Appatment as it wants me to sign to iTunes Store with the password for the Apple ID
“jee.guest.appletv@gmail.com”

Can you please let me have the password?