

**To:** Amex Centurian Travel [REDACTED]  
**From:** Lesley Groff  
**Sent:** Wed 12/5/2018 8:57:28 PM  
**Subject:** Re: Itinerary for SHULIAK/KARYNA 10DEC18 [REDACTED]

I have not heard from Jeffrey yet. It looks like it is purchased (?) How long can we hold the flights and hotel? when does it expire? is it refundable pricing ? changeable for sure we need!

On Dec 5, 2018, at 3:54 PM, Natalia Molotkova

<[REDACTED]> wrote:

No, it is a hold. Are you ready to issue tickets?

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Is this on Hold? How long will it hold for? or did you purchase?

Begin forwarded message:

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Subject:** Itinerary for SHULIAK/KARYNA 10DEC18 [REDACTED]  
**Date:** December 5, 2018 at 9:32:05 AM EST  
**To:** [REDACTED]

FLIGHTS| HOTELS| CARS| CRUISES

RECORD LOCATOR: [REDACTED]

## YOUR TRIP DETAILS

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification system that cannot accept incoming messages. If you have any questions, please contact Customer Service at 1-800-828-8282.

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

## Other Information

- CITIZENS OF BELARUS MUST CARRY A VALID PASSPORT

## New York to Milan

FLIGHT **EK 206**

### DEPARTING

Mon, Dec 10 2018, 10:20 PM

New York

John F Kennedy International (JFK)

### ARRIVING

Tue, Dec 11 2018, 11:55 AM

Milan  
Malpensa (MXP)

---

### **Emirates**

Operated By Emirates

Non-stop

**Duration:**7 Hrs 35 Mins

**Departure Terminal:**Terminal 4

**Arrival Terminal:**Terminal 1

### **FLIGHT INFORMATION**

C Business Class

Airbus Industrie A380-800

Meals: Meals

Baggage: 2PC per adult

---

### **FLIGHT CONFIRMATION**

Emirates: XXXXXXXXXX

---

### **Hotel Details**

FOUR SEASONS HOTEL MILANO

---

### **CHECK-IN**

Tue, Dec 11 2018

### **CHECK OUT**

Thu, Dec 13 2018

---

---

#### **HOTEL INFORMATION**

**Address:**Via Gesu 8

MILAN IT 20121

**Telephone:**39-02-77088

**Status:**Confirmed

Base Rate: EUR 722.50 / per night

May be subject to local taxes, service charges, and daily resort fees if applica

Cancellation Policy: Cancel 1 Days Prior To Arrival

---

#### **HOTEL CONFIRMATION**



---

#### **Milan to Minsk**

FLIGHT **B2 882**

---

#### **DEPARTING**

Thu, Dec 13 2018, 11:50 AM

Milan

Malpensa (MXP)

#### **ARRIVING**

Thu, Dec 13 2018, 04:30 PM

Minsk

Minsk International 2 (MSQ)

---

**Belavia**

Operated By Belavia

Non-stop

**Duration:** 2 Hrs 40 Mins

**Departure Terminal:** Terminal 1

**FLIGHT INFORMATION**

C Business Class

Boeing 737-500

Meals: Lunch

Baggage: 2PC per adult

**FLIGHT CONFIRMATION**

Belavia: [REDACTED]

**Minsk to Geneva**

**FLIGHT B2 871**

**DEPARTING**

Sun, Dec 16 2018, 12:10 PM

Minsk

Minsk International 2 (MSQ)

**ARRIVING**

Sun, Dec 16 2018, 12:55 PM

Geneva

Geneve-cointrin (GVA)

## Belavia

Operated By Belavia

Non-stop

**Duration:** 2 Hrs 45 Mins

**Arrival Terminal:** Terminal 1

## FLIGHT INFORMATION

C Business Class

Embraer 175

Meals: Lunch

Baggage: 2PC per adult

## FLIGHT CONFIRMATION

Belavia: XXXXXXXXXX

## Geneva to Madrid

**FLIGHT IB 3489**

## DEPARTING

Tue, Dec 18 2018, 07:00 AM

Geneva

Geneve-cointrin (GVA)

## ARRIVING

Tue, Dec 18 2018, 09:00 AM

Madrid

Barajas (MAD)

**Iberia**

Operated By Iberia

Non-stop

**Duration:**2 Hrs

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 4

**FLIGHT INFORMATION**

I Business Class

Airbus Industrie A319

Meals: Breakfast

Baggage: 2PC per adult

**FLIGHT CONFIRMATION**

Iberia: XXXXXXXXXX

**Madrid to Marrakech**

**FLIGHT IB 3340**

**DEPARTING**

Tue, Dec 18 2018, 11:35 AM

Madrid

Barajas (MAD)

**ARRIVING**

Tue, Dec 18 2018, 01:40 PM

Marrakech

Menara (RAK)

**Iberia**

Operated By Iberia

Non-stop

**Duration:**2 Hrs 5 Mins

**Departure Terminal:**Terminal 4S

**Arrival Terminal:**Terminal 1

**FLIGHT INFORMATION**

I Business Class

Airbus Industrie A321

Meals: Snack

Baggage: 2PC per adult

**FLIGHT CONFIRMATION**

Iberia: XXXXXXXXXX

**Marrakech to Lisbon**

**FLIGHT TP 1451**

**DEPARTING**

Thu, Dec 20 2018, 12:45 PM

Marrakech

Menara (RAK)

**ARRIVING**

Thu, Dec 20 2018, 01:25 PM

Lisbon

Portela (LIS)



## Tap Portugal

Operated By Tap Portugal

Non-stop

**Duration:** 1 Hr 40 Mins

**Departure Terminal:** Terminal 1

**Arrival Terminal:** Terminal 1

## FLIGHT INFORMATION

Z Business Class

Airbus Industrie A319

Meals: Lunch

Baggage: 2PC per adult

## FLIGHT CONFIRMATION

Tap Portugal: XXXXXXXXXX

## Lisbon to New York

### FLIGHT TP 209

## DEPARTING

Thu, Dec 20 2018, 05:00 PM

Lisbon

Portela (LIS)

## ARRIVING

Thu, Dec 20 2018, 08:00 PM

New York

John F Kennedy International (JFK)

**Tap Portugal**

Operated By Tap Portugal

Non-stop

**Duration:**8 Hrs

**Departure Terminal:**Terminal 1

**Arrival Terminal:**Terminal 5

**FLIGHT INFORMATION**

Z Business Class

Airbus Industrie A330-200

Meals: Breakfast Dinner

Baggage: 2PC per adult

**FLIGHT CONFIRMATION**

Tap Portugal: [REDACTED]

**TRAVELLER INFORMATION**

KARYNA SHULIAK

[REDACTED] [REDACTED]

NEED EMERGENCY ASSISTANCE ON YOUR TRIP? CALL THE GLOBAL A

## HOTLINE

When you travel more than 100 miles from home, you have 24/7 medical, legal and other select emergency coordination and assistance services, including medical referrals, PP# XXXXXXXXXXXXt, cash wires and more. Card Members may be responsible for the costs charged by third-party service providers.

**1-800-333-AMEX** (toll-free) **1-715-343-7977** (direct-dial collect).

Manage Your Trip

View and manage your Trip by logging onto [American Express Travel](#).

## Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any inaccurate or incomplete information contained on that site.

You may receive customer service emails even if you have requested not to receive marketing offers from American Express. For details about our e-mail practices, see the American Express Privacy Statement at [www.americanexpress.com/privacy](http://www.americanexpress.com/privacy).

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader installed on your computer. Visit the website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a great trip!

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel at check-out from the property. You may wish to inquire with the hotel before your stay.

the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any expense or damage to persons or property resulting, directly or indirectly, from (1) omissions of travel suppliers, including but not limited to delays, overbooking's, cancellations, services, cessation of operations, accidents or failures of equipment, or changes in itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic conditions, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents, or other events related to the public internet, telecommunications lines or facilities, or third party computer systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making travel arrangements that meet your individual needs. We consider various factors in selecting travel suppliers to you and recommending specific itineraries. In this role, we act as an independent third party and not as a fiduciary. We want you to be aware that our travel counselors pay us commissions as well as incentives for reaching sales targets or other goals. From time to time we may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services. We provide for them, such as granting them access to our marketing channels, participating in promotional programs and supporting technology initiatives. In addition, we receive compensation from travel suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into business relationships with suppliers and these arrangements, including levels of compensation and incentives we receive, are subject to change. In identifying and recommending itineraries, we may consider a number of factors, including supplier quality, price and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Seller of Travel

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.