

To: [REDACTED]
From: [REDACTED]
Sent: Tue 12/4/2018 10:16:59 PM
Subject: [REDACTED] s family. Can you check the flight ? We are worried no t 5 seats

Title: American Express ®

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes are subject to difference in fare plus EUR30.00 change fee.
- **Fri 14 Dec - Belavia Belarusian Airlines [REDACTED] - Economy - 2h 20m**
Departing: [REDACTED] at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am
- **Sun 16 Dec - Belavia Belarusian Airlines [REDACTED] - Economy - 2h 20m**
Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: [REDACTED] at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] ?
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

1)
2)
3)
4)
5)
[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning? I worry the flight does not have enough seats. Can you let us know. Also, when we investigate hotel for her it is to be [REDACTED] not [REDACTED] as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: [REDACTED] >
Subject: Re: Natasha Amex

-
Marriott Minsk dec [REDACTED]
1) 2 adults
2) 2 adults +1 bed for a teenage kid
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets for my family..
There are 5 people flying from [REDACTED] to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope there is anything you (or travel agent could do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, [REDACTED] > wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed
-
-Sent from my iPhone
-
- -On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--
--Hi [REDACTED]!

--
--I would also need help with the hotel in Minsk for my family..
--who should I talk to and what info should I provide?

--

--

--On Dec 4, 2018, at 15:36, [REDACTED] > wrote:

--

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the hotel reservation you had in Milan. I have her working on the new dates and hotel for you now. She is on it.

--

--Sent from my iPhone

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